



# AWI IV&V Update

Unemployment compensation project – phase 2

9 June 2010

# Topics for discussion

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- ▶ Status
- ▶ Monthly assessment summary
- ▶ BCDR terms and relationship

# Status

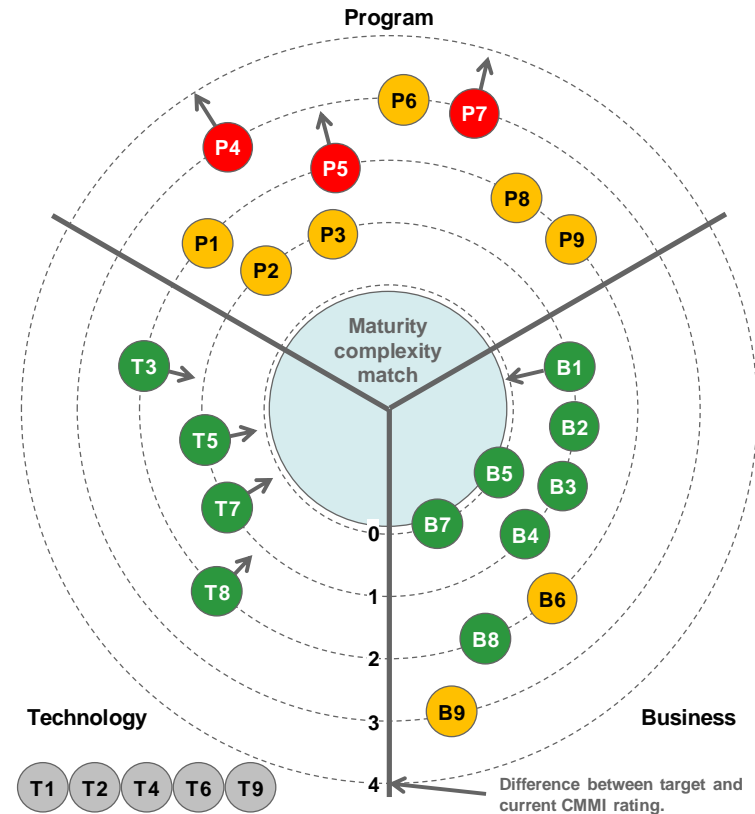
<b><i>Observation</i></b>	<b><i>Implication</i></b>	<b><i>Recommendation</i></b>
<p><b>Organization change management (OCM) is not properly addressed as an integrated initiative within the UC3 ITN</b></p>	<ul style="list-style-type: none"> <li>▶ Organizational impacts not properly managed.</li> <li>▶ Users not fully aware and prepared for the new UC system.</li> <li>▶ New UC system unable to fulfill its objectives.</li> </ul>	<ul style="list-style-type: none"> <li>▶ Add a section to the UC3 ITN that requires vendors to propose an integrated strategy for OCM including training and communications.</li> </ul>
<p><b>Neither the values for recovery time objective (RTO) nor recovery point objective (RPO) are defined for business continuity and disaster recovery (BCDR)</b></p>	<ul style="list-style-type: none"> <li>▶ Proposed solution not able to fulfill BCDR requirements.</li> <li>▶ Increased late stage requirements identification and rework, thus increasing costs, elongating schedules, and reducing total benefit attainment.</li> <li>▶ Inability to deliver a desirable solution that represents the anticipated outcome for the business units.</li> </ul>	<ul style="list-style-type: none"> <li>▶ Define the required RTO and RPO values for the UC system and include them in the UC3 ITN.</li> </ul>
<p><b>Responses have not been received for any deficiencies identified in the Baseline Assessment Report or subsequent Monthly reports</b></p>	<ul style="list-style-type: none"> <li>▶ Misalignment in approach for resolving identified deficiencies.</li> </ul>	<ul style="list-style-type: none"> <li>▶ Prepare formal responses for addressing each of the identified deficiencies .</li> </ul>
<p><b>Deficiencies identified in the Baseline Assessment Report or subsequent Monthly reports have not been resolved</b></p>	<ul style="list-style-type: none"> <li>▶ Inability to deliver a desirable solution that represents the anticipated outcome for the business units.</li> </ul>	<ul style="list-style-type: none"> <li>▶ Develop a management action plan for addressing each of the identified deficiencies including a schedule with milestones.</li> </ul>

# Monthly assessment summary as of 28 May 2010

## Risk state of UC Phase 2



## CMMI gap of risks with trending



- Indicates that the area being assessed has critical issues that will result in significant risk to the project most likely resulting in either the inability to achieve the outcomes, inability to meet the projected schedule, or a significant cost over-run. Requires immediate action.
- Indicates that the area being assessed has issues that need to be resolved; inefficiencies exist. Current process/method can be used with refinement.
- Indicates that the area being assessed did not have significant issues to report. Continued monitoring should be performed.
- Indicates that the area being assessed has incomplete information available for a conclusive finding or is not applicable.

# BCDR terms and relationship

## Recovery Time Objective (RTO)

Represents the maximum amount of time that the business can withstand the loss of a critical process, function or resource before a serious adverse business impact would result.

## Recovery Point Objective (RPO)

Represents the maximum amount of data loss (expressed as data loss over time) that the business can sustain during an event.

