



To assist individuals from displaced populations who presently do not have a current residence, the following steps can be taken to verify identity through [ID.me](#). The [ID.me](#) process may be completed before logging into the Reemployment Assistance system with multi-factor authentication.

- If displaced individuals have a valid driver's license or state identification card with a P.O. box address listed for the street address, they will be able to proceed with the [ID.me](#) online process, though may need some assistance.
- For displaced individuals using other identification documents to complete identity verification with [ID.me](#), claimants may be required to provide their proof of identification through [ID.me's Trusted Referee video call](#). Career Source staff will need to review the documentation the claimant has in their possession prior to this call to ensure correct identification documents are provided to [ID.me](#). Two primary documents, or one primary and two secondary documents, are required for displaced claimants to verify identity with an [ID.me Trusted Referee](#). A full list of acceptable documents is available at [Help.ID.me](#). The most common include:

Primary Identification Documents:

- Driver's license from a U.S. state or territory, or Canada
- State-issued, government-issued, or tribal-issued photo ID card
- U.S. Passport, or foreign passport
- U.S. Permanent resident card (I-551)
- Certificate of Naturalization (Form N-550 or N-570)

Secondary Identification Documents:

- U.S. Social Security card
 - U.S. birth certificate with official seal
 - U.S. voter registration card or certificate
 - Letter attesting state residency (may use letter from a local shelter)
- Visit [ID.me](#) to assist with signing up for, or logging into, an account. The [ID.me Trusted Referee video call](#) option is available for assistance as needed.
 - When the [ID.me](#) verification is complete, the claimant can then proceed with accessing the Reemployment Assistance sign-in screen from [FloridaJobs.org](#) and completing the multi-factor authentication process.