Employer

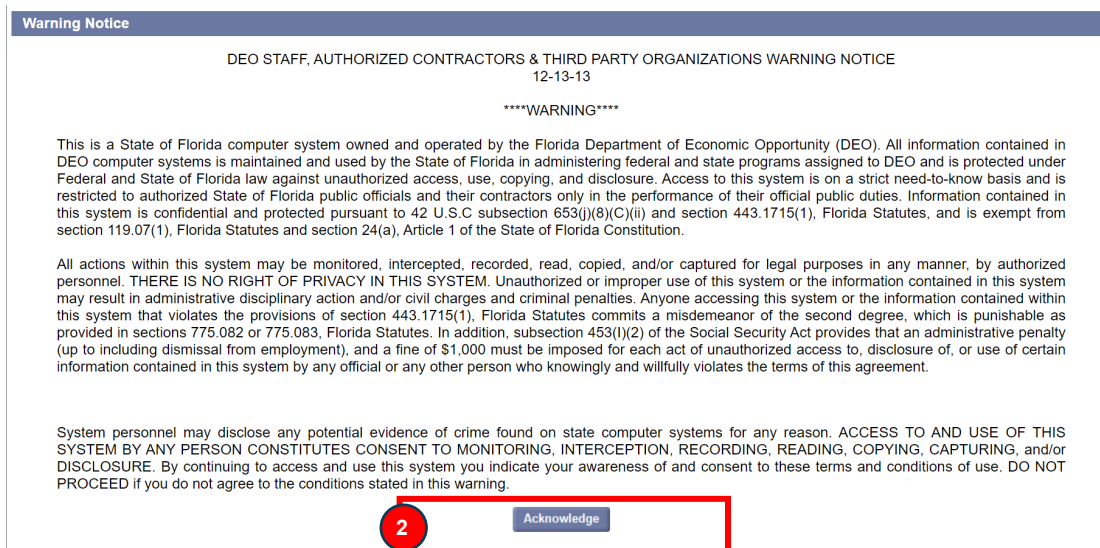## Guide for Reemployment Assistance CONNECT Log-in

Are you an employer and unsure how to log-in to your CONNECT account? This guide will help you to better understand how to log-in and access your CONNECT account. If you need further assistance, please contact our Customer Service Center at **1-833-FL-APPLY.**

1- To access your CONNECT account, visit FloridaJobs.org and select the *"Employers"* button in the upper right corner of the screen.

2- Read the DEO Staff, Authorized Contactors and Third Party Organizations Warning Notice and select *"Acknowledge."*

3- Enter your User ID and Password, and select **_"Login."_**

If you are unsure about your log-in credentials, you will need to create your User ID. To create your User ID, put the letters "e" and "p" (<u>must be lowercase</u>), followed by the number zero in front of your 7-digit Employer Account Number (EAN).

Your EAN can be found in correspondence from Reemployment Assistance. It is sometimes referred to as the RT Account number.
Example: Your User ID would be **ep01234567**

If you cannot remember your EAN, please call **1-833-FL-APPLY** to a representative.
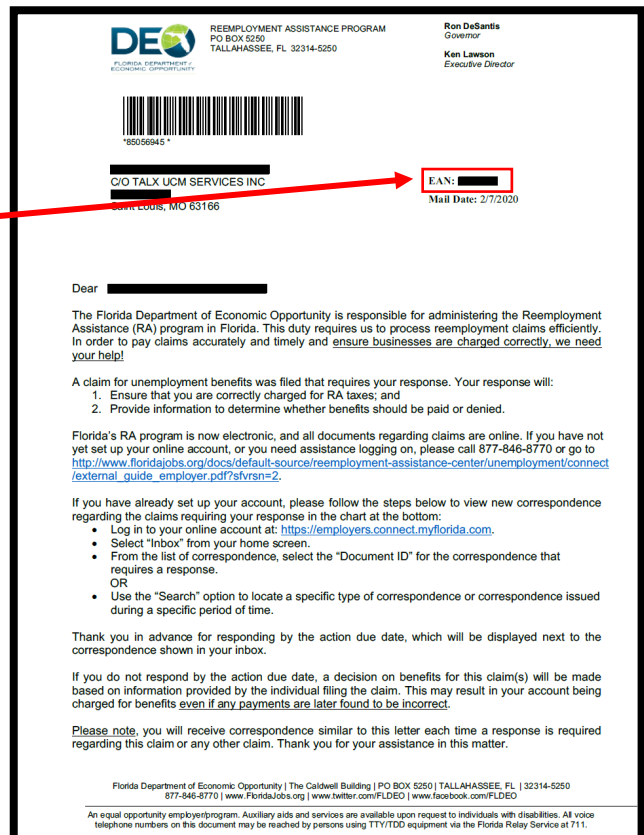
If you need to reset your password, you can request a reset from a CONNECT administrator within your company. If you need additional assistance or the administrator gets locked out of the account, they will need to contact an alternate administrator or call **1-833-FL-APPLY** to speak to a representative.

You may also visit FloridaJobs.org/Employers-Resources review helpful frequently asked questions in the employer section of the website.