

Claimant

Guide for Auto Requested Weeks Certification Process

OVERVIEW

In response to the rapid surge in Reemployment Assistance claims due to the COVID-19 pandemic, benefits for all or some weeks of unemployment, between March 15, 2020 to May 9, 2020, were automatically requested by the CONNECT system to process benefit payments and help Floridians get paid as quickly as possible.

While our system automatically processed your Reemployment Assistance benefits, you will now need to answer the certification questions for the weeks you received benefit payments during the period between March 15, 2020 to May 9, 2020. These certification questions are the same questions you answer when you request benefit payments in CONNECT for each week you remain unemployed.

Please log-in to the CONNECT system to answer the certification questions for the weeks that were automatically requested for you. You will access these certification questions through the Request Benefit Payment link in your CONNECT account.

There will also be a link under the Important Items That Need Your Attention section on the Claimant home page. For information about Requesting Benefit Payments, view our guide [here](#).

1. On left side of CONNECT, you can click the **“Request Benefit Payment”** link or visit the claimant home page and select **“Click Here to Request Benefits.”** You will then be prompted to confirm your address, answer questions and complete the information for your work searches. You will need to repeat this process for each week that is available to claim. After you submit the first week, you will need to click the **“Request Benefits”** button to claim any additional weeks.

You will be presented with a list of weeks that were Auto Requested on your behalf; each week will be listed separately with the answers that were entered for that week.

Change PIN Logoff	
Claimant Home Inbox Request Benefit Payment 1 View and Maintain Account Information Determination, Pending Issue and Decision Summary Explore Available Supports and Services My 1099-Gs and 49Ts FAQs Workforce Registration Information Initial Skills Review Read the Benefit Rights Information Handbook	Claimant Information Name: [redacted] Claimant ID: [redacted] Claim ID: 2020-01 Effective Date: 03/15/2020 Benefit Year End: 03/14/2021 Claim Status: Active
	Monetary Information Weekly Benefit Amount: \$275 Balance: \$825 Monetary Status: Eligible Redetermined Maximum Benefit Amount: \$3,300 Earnings Disregard \$58.00 File Date: 03/19/2020
	Requested Benefit Payment Information Last Week Signed: 7/12/2020 - 7/18/2020 Waiting Week: 3/15/2020 - 3/21/2020 Current Program Type: Regular UC Last Week Paid: 7/12/2020 - 7/18/2020 Service Language: English
	IMPORTANT ITEMS THAT NEED YOUR IMMEDIATE ATTENTION - CLICK ON LINK TO VIEW ITEMS ⚠ Our records indicate that there were week(s) auto requested for you. You will need to certify that the information is either correct or incorrect as it relates to those week(s). If the information is incorrect , you must complete a new certification before proceeding with the Request Benefit Payment process for your next available weeks. Click here 1 review the certification questions and answers currently provided for those weeks.

2. You must select one of the following options for each week:
 - a. I certify that the information is true and correct
 - b. I certify that the information is not true and needs to be corrected

Auto Requested Week(s) Certification	
Our records indicate weeks ending 4/18/2020, 4/25/2020, 5/2/2020 and 5/9/2020 were auto requested for you. Please review the certification questions and answers currently provided for those weeks listed below. You will need to certify that the information is either correct or incorrect as it relates to these weeks. If the information is incorrect, you must complete a new certification before proceeding with the Request Benefit Payment process for your available weeks.	
The following questions were auto requested for the week beginning 04/12/2020 through week ending 4/18/2020	
During the week of Sunday, 04/12/2020 through Saturday, 4/18/2020: ● Did you look for work?	No
● Did you make an in-person contact at a CareerSource Center?	No
● Were you able and available to work if work had been offered?	Yes
During the week of Sunday, 04/12/2020 through Saturday, 4/18/2020: ● Did you refuse any offer of work or referral of work?	No
During the week of Sunday, 04/12/2020 through Saturday, 4/18/2020: ● Did you work or earn any money?	No
● Did you receive, or apply for income from any other sources that you have not previously reported to us?	No
<input type="radio"/> I certify that the information is true and correct. <input type="radio"/> I certify that the information is not true and needs to be corrected. 2	

- a. After submitting your answers for the weeks listed, the Auto Requested Week(s) Certification Receipt page will notate the weeks certified and the date and time of completion.

3. If there are any weeks that need to be corrected, they will be listed under Week Correction Status. Click on the “Correct Weeks” button to proceed.

Auto Requested Week(s) Certification Receipt

You have submitted the Auto Requested Week(s) Certification for week(s) ending **4/18/2020, 4/25/2020, 5/2/2020 and 5/9/2020** on **2/19/2021 10:01:24 AM**

Week Correction Status

You have auto requested weeks that you have not corrected. You may correct the following weeks by clicking on the “Correct Weeks” button below:

- 4/12/2020 through 4/18/2020
- 4/19/2020 through 4/25/2020

Correct Weeks 3

Weekly Request Status

You have weeks that you have not requested. You may request Benefits for the following weeks:

- 1/24/2021 through 1/30/2021
- 1/31/2021 through 2/6/2021

Request Benefits

Claim Status

If you are still unemployed during the weeks of **Sunday, 1/24/2021 through Saturday, 1/31/2021**. The earliest date you may request benefits for these weeks is **02/11/21**. Late requests for benefits may be denied.

Home Page

4. The week(s) that you indicated that were not correct are presented for you to make corrections.

Initial Questions

Please answer the following questions for the **week of Sunday, 04/12/2020 through Saturday, 04/18/2020**.

1. During the week of Sunday, 04/12/2020 through Saturday, 04/18/2020:
 - Did you look for work? Yes No
 - Did you make an in-person contact at a CareerSource Center? Yes No
 - Were you [able](#) and [available](#) to work if work had been offered? Yes No
2. During the week of Sunday, 04/12/2020 through Saturday, 04/18/2020:
 - Did you refuse any offer of work or [referral](#) of work? Yes No
3. During the week of Sunday, 04/12/2020 through Saturday, 04/18/2020:
 - Did you [work](#) or earn any money? Yes No
4.
 - Did you receive, or apply for [income](#) from any other sources that you have not previously reported to us? Yes No

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5. After correcting the week and clicking on Next you will be prompted to Submit your Request for Benefit Payment.

SUBMIT YOUR REQUEST FOR BENEFIT PAYMENT

YOUR APPLICATION IS NOT YET COMPLETE !
To complete your application you must do the following:

- Review your responses below and make any necessary changes.
- **Select the box to certify your application, and select the Submit button.**

I certify that the information I have provided is true and correct. I know that Florida Law provides penalties and/or imprisonment for false statements to obtain benefits and that DEO actively pursues fraudulently collected benefits. I hereby acknowledge that DEO will verify my information to assure its accuracy.*

I acknowledge that I have read and understand the statements regarding Reemployment Assistance Fraud and wish to continue to file my claim.

Submit **5**

If there are any other weeks to be corrected the next one will be made available for you until all weeks have been completed.

Note: Claimants who need assistance filing a Reemployment Assistance Claim online because of legal reasons, computer illiteracy, language barriers, or disabilities may call: 1-833-FL-APPLY (1-833-352-7759).