Career Center Veteran Intake Process

CUSTOMER
SELF-IDENTIFIES
AS A TRANSITIONING
SERVICE MEMBER,
VETERAN OR
ELIGIBLE SPOUSE

IF NO - Stop

IF YES - Provide notification of Priority of Service

IS THE CUSTOMER SEEKING EMPLOYMENT SERVICES?

IF NO - Refer to appropriate department

IF YES - Assist customer to complete veteran intake form

IS THE CUSTOMER ELIGIBLE FOR DVOP SERVICES?

IF NO - Refer to first appropriate career center staff available for employment services and record Employ Florida service codes 189 and 159

IF YES - Refer to DVOP for services and record service codes 189 and 159

IS THE DVOP AVAILABLE?

IF NO - Refer to first appropriate career center staff available for employment services

IF YES - DVOP Provides employment services

→ EMPLOYED VETERAN

