

# ELECTRIC UTILITY PAYMENT ASSISTANCE

## Low-Income Home Energy Assistance Program (LIHEAP)



**If you need help paying your electric bill due to COVID-19, you may qualify for assistance made available through the Coronavirus Aid, Relief and Economic Security (CARES) Act.**

The Low-Income Home Energy Assistance Program (LIHEAP) is a federally funded program that assists households experiencing financial hardship with their home energy bills. Administered by the Florida Department of Economic Opportunity, LIHEAP allocates funding directly to a network of community action agencies located throughout the state of Florida. Grants are not provided to you directly; payments will be made to your local utility provider on your behalf.

### Who qualifies for LIHEAP?

Florida households that have a minimum gross income that is at or below the federal poverty level of 150% are eligible.

As shown in the chart, household size and maximum monthly or annual income is used to determine eligibility.

*\*Assistance is based on the availability of funds.*

### Can I receive LIHEAP assistance more than one time within a year?

Yes, multiple benefits may be received yearly or until March 31, 2021, depending on the availability of funds. This does not guarantee that a benefit payment will be received each time you apply.

Household Size	Maximum Monthly Income	Maximum Annual Income
Family of 1	\$1,595	\$19,140
Family of 2	\$2,155	\$25,860
Family of 3	\$2,715	\$32,580
Family of 4	\$3,275	\$39,300
Family of 5	\$3,835	\$46,020
Family of 6	\$4,395	\$52,740
Family of 7	\$4,955	\$59,460
Family of 8	\$5,515	\$66,180
For each additional person in the household with more than 8 people, add:		\$ 6,720

### How do I apply?

Due to COVID-19 precautions, many local agencies are closed to the public at this time; however, applications can be completed and submitted either online or over the phone. Contact information for your local LIHEAP provider is available on page 2. To complete an online application or for more specific information by phone, visit [www.FloridaJobs.org/LIHEAP](http://www.FloridaJobs.org/LIHEAP).

#### Required Documentation

- Most recent home energy bill;
- Final Utility Termination Notice;
- Proof of income (paycheck stubs or other proof that shows your current gross income);
- Photo identification of the applicant and other household members or any document that establishes identity will be accepted;
- Social security cards (or numbers) of all household members; and
- Proof of U.S. citizenship or permanent residence.

#### Application Checklist

- Delays in processing time are most often related to incomplete applications. Use the checklist below to ensure you submit all necessary information and paperwork!
- I have answered all questions in each section of the application.
  - I have enclosed a readable copy of my valid photo identification.
  - I have provided Social Security numbers and birth dates for all members of my household with the application.
  - I have attached documentation of all monthly household income (pay stubs, award letters, etc.) with the application.
  - I have signed my application.

**Applications are reviewed to determine eligibility within 15 days of receipt. The local community action agency will contact you regarding your application after the initial review.**