



Jeb Bush
Governor
Linda H. South
Director

MEMORANDUM

DATE: August 22, 2006

TO: Regional Workforce Board Executive Directors

FROM: Lois A. Scott, Program Manager, One-Stop and Program Support

SUBJECT: Veterans' UI Claimant Registrations in OSMIS

It has been determined that the status of veterans who are filing for unemployment insurance (UI) through Florida's UI telephone and mail claims process is not migrating to OSMIS as a veteran registration. This loss of veteran status during the interface between the UI telephone and mail-claims process and OSMIS has impacted total veteran registrations statewide, and ultimately services to veterans. UI reprogramming is now being discussed regarding the design and development that would include the necessary fields to enter the identification of veterans' information for telephone and mail claims methods. Accomplishment of the above will ensure the required and mandated identification of veterans in OSMIS, and subsequently EFM, to include the additional categories of veterans, i.e. disabled veteran, recently separated veteran, etc., and ensure they receive priority workforce services.

In the interim, until the above reprogramming is completed by UI, an Ad-Hoc Report has been generated that identifies those UI veteran claimants who have migrated to OSMIS as non-veteran registrations. This information is being forwarded to the designated Regional Workforce Board staff for the dissemination to their DVOP/LVER staff, VA Work-Study Assistants, etc., who will then make the necessary contact, outreach and follow-up. This information must then be entered into OSMIS to ensure they are registered as a veteran, disabled veteran, etc., and provided the necessary priority workforce services. Please see attached information for contact list, veteran data element list and future file schedule.

If you have any questions or need additional information, please contact Mitch Collier at (850) 245-7451 or Shawn Forehand at (850) 245-7424

Attachment

cc: Mike Switzer Sandy Durant
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