National VTi Veterans' Training Institute

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Podcasts
The Buzz
US Department of Labor
Veterans' Employment & Training Services
National Learning Center
The Ultimate Job Search for the 21st Century
University of Colorado Denver
NVTI Alumni Association
107-288 Implementation
Information for Veterans
Text Only Site (508 Compliant)

Case Management with e-Learning Components

On Site Duration: 8:00 AM Tuesday through 12 noon Friday.
Regularly scheduled throughout the year

Who attends this course: Job service personnel whom conduct case management activities. Including one/stop career center employees. NVTI's Case Management consists of two phases: Phase I is offered via distance training methods and Phase II is a three and a half day course on-site. Case Management is for employment service providers to learn the skills and knowledge to successfully assess, prepare and progress customers from employability development through gainful employment.

Case Management objectives include understanding the assessment interview process and gathering relevant information. Participants will identify employment barriers, the need for counseling and recognize the need for referral to supportive service. Skills in determining clients' interests, occupational skills and employment goals will be gained. Participants will be able to understand conflict management techniques and utilize case management communication skills and styles. Knowledge of aptitude tests, goal setting and referral making is stressed. Participants will learn skills in marketing activities targeting local employers. This is a course that involves participants in several skill practice exercises to learn to apply the knowledge they have gained.

Participants will understand how to conduct follow-up interviews with clients, service providers and employers to assess and analyze clients' progress. Discussion of guidelines, policies for record retention and disposal will be included.

PowerPoint Slides
We have provided the PowerPoint slides that will be utilized during your training session. You may review or print these slides for your information.

Tuesday AM
Tuesday PM
Wednesday AM
Wednesday PM
Thursday AM
Thursday PM
Friday AM

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NVTI Case Management (CM) Training Registration Sheet

Polk Works (Winter Heaven) One-Stop Center

500 E. Lake Howard Drive
Winter Heaven, FL 33881-3135

Presenters: NVTI Staff
August 1-5, 2011, 8:30 A.M. – 4:30 P.M.

Name of Attendee	Email Address	Signature – Day 1	Initials – Day 2
Robert Cunningham, RWB 1	rcunningham@escarosa.org		
David Thomas, RWB 2	Dthomas@jobsplus02.com		
Dwayne Evans, RWB 4	Evansd@workforcecenter.org		
Damien Hardy, RWB 7	dchardy@flcrown.org		
Otis Cooper, RWB 8	ocooper@worksourcefl.com		
Frederick Avery, RWB 8	favery@worksourcefl.com		
Tony Esterling, RWB 8	testerling@worksourcefl.com		
Richard Neal, RWB 8	rneal@worksourcefl.com		
Susie Roberts, RWB 9	sroberts@floridaworksonline.com		
Turkessa Isom, RWB 9	tisom@floridaworksonline.com		
Joseph Patton, RWB 12	jpatton@wcfla.com		
James Bard, RWB 14	jbard@worknetpinellas.org		
Mark Meek, RWB 15	meekm@workforcetampa.com		
Paul Monteilh, RWB 15	monteilhp@workforcetampa.com		
Mark Nolte, RWB 16	mnolte@careercentral.jobs		
Josh Ellis, RWB 16	jellis@careercentral.jobs		
Shemaka Davis, RWB 17	Shameka_Davis@polkworks.org		
Adam Tyler, RWB 10	atyler@clmworkforce.com		
Corinne McClung, RWB 18	cmcclung@suncoastworkforce.org		
Carl Bishop, RWB 20	cbishop@tcjobs.org		
Jeffrey Rhody, RWB 21	jrhody@pbcalliance.com		
John Daly, RWB 22	jdaly@wf1broward.com		

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Name of Attendee	Email Address	Signature – Day 1	Initials – Day 2
Kevin Powers, RWB 23	kpowers@southfloridaworkforce.com		
Donald Anderson, RWB 24	Danderson@sflworks.org		

Hotels Near Training Site

Days Inn Winter Heaven
1150 3rd St. SW., Winter Heaven, FL
(863) 294-4451

Howard Johnson Winter Heaven
1300 3rd St. SW., Winter Heaven, FL
(863) 294-7321

Hampton Inn Winter Heaven
202 Cypress Gardens Blvd., Winter Heaven, FL
(863) 299-9251

Days Inn Near Cypress Gardens
200 Cypress Gardens Blvd., Winter Heaven, FL
(863) 299-1151

NATIONAL VETERANS' TRAINING INSTITUTE

University of Colorado at Denver, 3401 Quebec St/Suite 5000, Denver, CO 80207 (303) 315-2200 (800) 331-0562 Fax: (303) 315-2222

APPLICANT NAME (Please print/type) Date of Application _____

_____

Last, **First** **MI**

Social Security Number: _____/_____/_____ **Date of Birth:** _____/_____/_____
(required for federal travel authorization) mo. date yr.
(required by Transportation Security Administration)

Training Course Applying For: _____

Your Current Position (check one): LVER _____ DVOP _____ Manager/Supervisor _____

Other (Please Specify) _____

For LVERs and DVOPs: Date of hire into your current position: _____/_____/_____

Does applicant have both LVER and DVOP responsibilities: Yes _____ No _____

BUSINESS MAILING ADDRESS

Agency Name: _____

Street Address: _____

City, State, Zip Code: _____

Business Phone: ( )_____

Home or Cell Phone (optional): ( )_____

E-Mail Address _____

Your preferred city of departure for travel to Denver for training is:

_____
City& State

Approval of NVTI Scheduling Official In Your State:

_____ _____/_____/_____
Name & Title Date

Revised 8/9/10