



Jeb Bush
Governor
Linda H. South
Director

MEMORANDUM

DATE: November 2, 2006
TO: Regional Workforce Board Executive Directors
FROM: Lois A. Scott, Program Manager, One-Stop and Program Support
SUBJECT: Veterans' UI Claimant Registrations in OSMIS

In August 2006, Regions were provided an initial list of veterans who were filing for unemployment compensation through Florida's telephone and mail claims process but were not migrating to OSMIS as a veteran registration. This loss of veteran status during the interface between the telephone and mail-claims process and OSMIS has impacted total veteran registrations statewide, and ultimately services to veterans. It was requested that the information that was forwarded to each Regional Workforce Board (RWB) be disseminated to their DVOP/LVER staff, VA Work-Study Assistants, etc., who would then make the necessary contact, outreach and follow-up with those on the list and collect the pertinent veteran information that is required to be entered into OSMIS, including the additional categories of veterans, i.e. disabled veteran, recently separated veteran, etc. This would also provide Veterans' Program staff with the opportunity to determine the specific needs of the veteran claimant and to identify possible barriers to employment. The results of this initial process are attached. Some RWBs have effectively accomplished this task while others have not. It is important to understand the significance of these veterans being identified in OSMIS prior to roll-out of Employ Florida in order to have accurate information on services to all veterans in Employ Florida.

Until the necessary reprogramming has been completed by UI, this information must be collected and entered into OSMIS to ensure they are registered as a veteran, disabled veteran, etc., and provided the necessary priority workforce services. Please see attached information for the newest contact list (those registering in UI since the last list but not yet identified in OSMIS) and the veteran data element list for which this information should be collected. Failure to properly update records may potentially impact Veterans' Program funding and incentive bonuses.

If you have any questions or need additional information, please contact Mitch Collier at (850) 245-7451 or Shawn Forehand at (850) 245-7424

Attachment

cc: Mike Switzer	Tom Clendenning	Shawn Forehand
Barbara Griffin	Sandy Durant	Carolyn Walker
Derek Taylor	Mitch Collier	

Agency for Workforce Innovation
The Caldwell Building • 107 East Madison Street • Tallahassee • Florida 32399
Phone 850-245-7105 • Fax 850-921-3223 • (TTY/TDD 1-800-955-8771 – Voice 1-800-955-8770)
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