PROGRAM ROADMAP

Year (July 1 - Jun 30)	FY 21-22	FY 22-23
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Infrastructure
- Cloud Migration (C2C)
- Cloud Application Performance Management

Software
- Software Architecture Modernization
- .NET & ORM Upgrade
- SDLC - DevOps
- Rules Engine
- SOA & API Layer
- Business Process Optimization (BPO)
- BPO Core Claims/Claim Status
- BPO Continued Claims
- RA Help Center
- BPO Employers and other TPAs
- Stratgic Planning Office (SPO)
- BPO - Initial Claims
- Procurement
- Incremental CX/UX Mobile-Responsive Software Transformation
- Oversight (IV&V)
- CX/UX - Core Claims/Claims Status
- System and Software Integration (SSI)
- CX/UX - Continued Claims
- CX/UX - Employers and other TPAs
- CX/UX - Initial Claims

Data and Analytics
- Data Warehouse
- Reporting
- Master Data Management and Interoperability

Security
- Security Architecture Review
- Identity Management and User Authentication
- Security Architecture Audit