

# HOW TO FILE FOR Disaster Unemployment Assistance (DUA)

Visit:

[CONNECT.MYFLORIDA.COM](https://CONNECT.MYFLORIDA.COM)



Or Call:

Florida's Disaster  
Unemployment Assistance  
Customer Service Center

**1-800-385-3920**



**REPRESENTATIVES ARE AVAILABLE  
Monday through Friday**

**8:00 a.m. – 6:30 p.m. EST  
(7:00 a.m. – 5:30 p.m. CST)**

An equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities. All voice telephone numbers on this website may be reached by persons using TTY/TDD equipment via the Florida Relay Service at 711.

(09/2023)

