



Employer

**Guide for Reemployment
Assistance CONNECT Log-in**

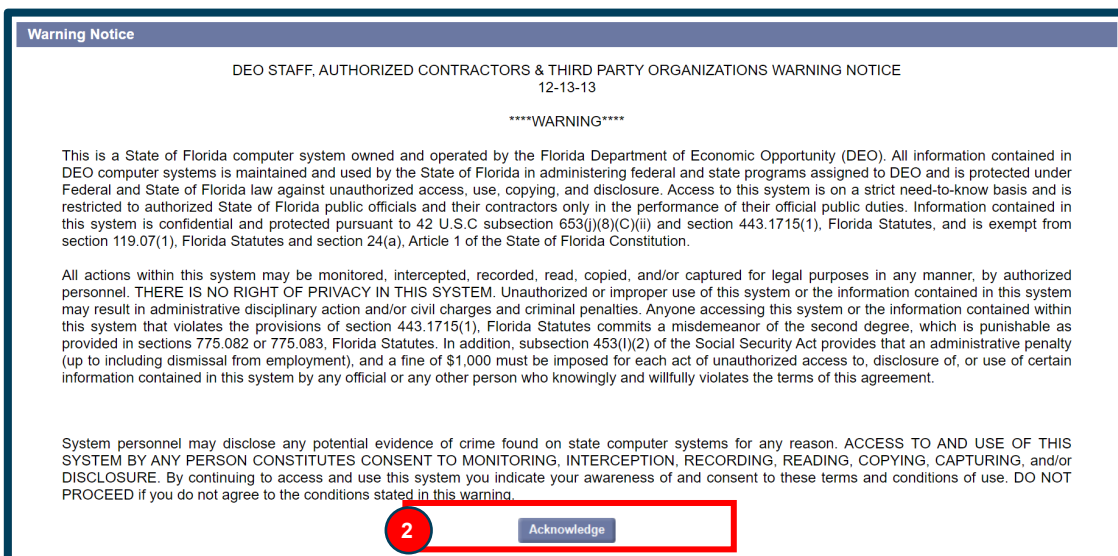


Are you an employer and unsure how to log-in to your CONNECT account? This guide will help you to better understand how to log-in and access your CONNECT account. If you need further assistance, please contact our Customer Service Center at **1-833-FL-APPLY** and select “employer” (option 6).

- 1- To access your CONNECT account, visit FloridaJobs.org and select the “**Employers**” button in the upper right corner of the screen.



- 2- Read the DEO Staff, Authorized Contactors and Third Party Organizations Warning Notice and select “**Acknowledge.**”



3- Enter your User ID and Password, and select “Login.”

Monday August 3 2020
[Print Preview](#)
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Lologon * Indicates Required Field

Florida Department of Economic Opportunity: Employer Login

Welcome to CONNECT, Florida's Online Reemployment Assistance System

NOTE: Tablets, phones, and other mobile devices are not currently supported by CONNECT and may result in errors. Supported browsers are - Internet Explorer, Microsoft Edge, Chrome, Mozilla Firefox, or Apple Safari.

- Due to COVID-19, the Florida Department of Economic Opportunity is currently experiencing higher than average wait times when contacting the Reemployment Assistance Program. We apologize for the inconvenience. Thank you for your patience during this time.
- The Florida Department of Economic Opportunity (DEO) is encouraging employers filing unemployment insurance information to begin registration for the State Information Data Exchange System (SIDES) E-Response. Mitigating the spread of COVID-19 may have negatively impacted some businesses and Floridians throughout the state. SIDES E-Response gives employers and TPAs an electronic way to simplify and streamline responses to UI information requests, saving time and money.

For more information about SIDES and how to become a participant, please click <http://www.floridajobs.org/Reemployment-Assistance-Service-Center/reemployment-assistance/employers>

To access Employer account information, enter your User ID and Password. For purposes of authentication, using your Password is considered the same as using your signature.

User ID: *
 Password: *

Login Forgot Password

Your account will be locked after 3 attempts. If you are having problems logging in, enter your User ID and select the "Forgot Password" button to reset your password.

Helpful Resources Home

If you are unsure about your log-in credentials, you will need to create your User ID. To create your User ID, put the letters “e” and “p” (must be lowercase), followed by the number zero in front of your 7-digit Employer Account Number (EAN).

Your EAN can be found in correspondence from Reemployment Assistance. It is sometimes referred to as the RT Account number.

Example: Your User ID would be **ep01234567**

If you cannot remember your EAN, please call **1-833-FL-APPLY** and select “employer” (option 6) to speak to a representative.

REEMPLOYMENT ASSISTANCE PROGRAM
 PO BOX 5250
 TALLAHASSEE, FL 32314-5250

Ron DeSantis
 Governor
 Ken Lawson
 Executive Director

85058845

O/TALX UCM SERVICES INC
 3001 LOUIS, MO 63166

EAN: *
 Mail Date: 2/7/2020

Dear

The Florida Department of Economic Opportunity is responsible for administering the Reemployment Assistance (RA) program in Florida. This duty requires us to process reemployment claims efficiently. In order to pay claims accurately and timely and ensure businesses are charged correctly, we need your help!

A claim for unemployment benefits was filed that requires your response. Your response will:

- Ensure that you are correctly charged for RA taxes; and
- Provide information to determine whether benefits should be paid or denied.

Florida's RA program is now electronic, and all documents regarding claims are online. If you have not yet set up your online account, or you need assistance logging on, please call 877-846-8770 or go to http://www.floridajobs.org/docs/default-source/reemployment-assistance-center/unemployment/connect/external_guide_employer.pdf?sfvrsn=2.

If you have already set up your account, please follow the steps below to view new correspondence regarding the claims requiring your response in the chart at the bottom:

- Log in to your online account at: <https://employers.connect.myflorida.com>.
- Select "Inbox" from your home screen.
- From the list of correspondence, select the "Document ID" for the correspondence that requires a response.

OR

- Use the "Search" option to locate a specific type of correspondence or correspondence issued during a specific period of time.

Thank you in advance for responding by the action due date, which will be displayed next to the correspondence shown in your inbox.

If you do not respond by the action due date, a decision on benefits for this claim(s) will be made based on information provided by the individual filing the claim. This may result in your account being charged for benefits even if any payments are later found to be incorrect.

Please note, you will receive correspondence similar to this letter each time a response is required regarding this claim or any other claim. Thank you for your assistance in this matter.

Florida Department of Economic Opportunity | The Caldwell Building | PO BOX 5250 | TALLAHASSEE, FL | 32314-5250
 877-846-8770 | www.FloridaJobs.org | www.twitter.com/FLDEO | www.facebook.com/FLDEO

An equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities. All voice telephone numbers on this document may be reached by persons using TTY/TDD equipment via the Florida Relay Service at 711.

If you need to reset your password, you can request a reset from a CONNECT administrator within your company. If you need additional assistance or the administrator gets locked out of the account, they will need to contact an alternate administrator or call **1-833-FL-APPLY** and select the line for “employers” (option 6) to speak to a representative.

You may also visit FloridaJobs.org/Employers-Resources review helpful frequently asked questions in the employer section of the website.