Are you locked out of your Reemployment Assistance account in CONNECT, or have you been unable to access your account after multiple log in attempts? Please follow the steps below to reset your PIN so you can access your account in CONNECT. If you need further assistance resetting your PIN, please contact our Customer Service Center at 1-833-FL-APPLY.

1- Please click here to access the CONNECT homepage.

2- Read the Claimant Warning Notice and select “I acknowledge I have read the above.” And then click “Next.”
3- Enter your Social Security Number or claimant ID number and then select “Forgot PIN.”

4- Select between “Send Reset Email” or “Answer Security Questions” to reset your PIN. If you have never logged into CONNECT, select “Send PIN Reset Email.” An email will be sent to the email address we have on file.
5- You will receive an email from DEO_NO-REPLY@Deo.myflorida.com soon after you submit the request. Click the link and follow the instructions on how to complete the process for resetting your PIN.

You have been assigned a User ID to access the Florida DEO Connect System.

To establish new logon credentials and successfully create a password, proceed to the following address:
https://Connect.myflorida.com/Claimant/Core/Redirect.aspx?Path=Login&AuthnId=1955612146079904599961

Note: This link will only be active for the next 96 hours.
Note: You may need to copy and paste the link into the address bar of your browser in order for link to function properly.

6- Select between “Send Reset Email” or “Answer Security Questions” to reset your PIN. If you have logged into CONNECT, select “Answer Security Questions.”
7- The **Submit Personal Information** screen will populate. You can then enter your personal information into required data fields. Select the **Next** button once you are sure the information is correct and accurate.
8- The “Set PIN” screen will populate. Enter required information into PIN data fields. Please note that your PIN should be four digits long. You will then be able to review or modify your security questions. The answers to the security questions must be five or more characters long. We strongly recommend storing your answers in a secure place as they will need to entered exactly as submitted. Select the “Submit” button to complete resetting your PIN.

Reminder, in order to receive Reemployment Assistance benefits, you must log-in to CONNECT every two weeks on to confirm that you are still unemployed but able and available for work should it be offered. For additional questions, please call the Reemployment Assistance customer service center at 1-833-FL-APPLY (1-833-352-7759).

You may also click here watch a user-friendly video on how to do a PIN Rest.