



Claimant

Guide for Federal Overpayment Waiver Form

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I. OVERVIEW:

The Coronavirus, Aid, and Economic Security Act (CARES Act) and the Continued Assistance for Unemployed Workers Act authorizes the state of Florida to waive overpayments for claims if certain conditions are met for the following Federal Reemployment Assistance programs:

- Pandemic Unemployment Assistance (PUA)
- Pandemic Emergency Unemployment Compensation (PEUC)
- Federal Pandemic Unemployment Compensation (FPUC)
- Mixed Earners Unemployment Compensation (MEUC)
- Lost Wages Assistance (LWA)

To qualify for an overpayment waiver, eligible claimants must meet the following criteria:

- Claimant must not be at fault for the creation of the overpayment; and
- Recovery of the overpayment would be contrary to equity and good conscience.

CONNECT provides claimants the ability to submit a request for the Department to waive a federal overpayment by completing an Overpayment Waiver Form. Eligible claimants who are currently receiving PUA or PEUC benefits may be eligible to receive an overpayment waiver.

FPUC, MEUC, and LWA benefit program overpayment waivers will be available soon.

Claimants will receive a notice that the form is available in their CONNECT inbox through their preferred method of communication. Claimants will also have six months to complete the form once it has been issued in their CONNECT account. Claimants may receive multiple overpayment fact finding forms to complete due to other Reemployment Assistance benefit programs for a filed claim that an overpayment was established on.

NOTE: The overpayment waiver is only available for claimants who have an overpayment with federal Reemployment Assistance benefits. **The overpayment waiver will not apply to overpayments for state Reemployment Assistance benefits.**

Please follow the steps below to complete the Overpayment Waiver Form.

II. Federal Overpayment Waiver Form

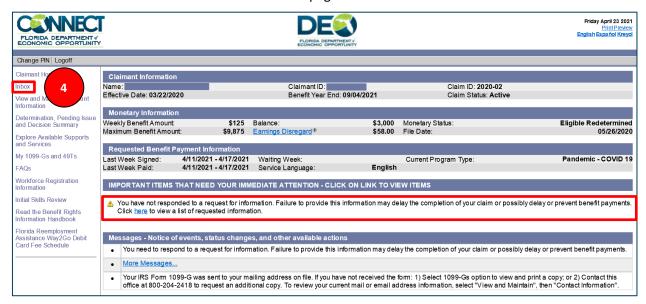
- **1-** Visit FloridaJobs.org and select "Claimants" in the top right hand corner or <u>click here</u> to access the CONNECT homepage.
- 2- Read the Claimant Warning Notice and select "I acknowledge I have read the above." And then click "Next."



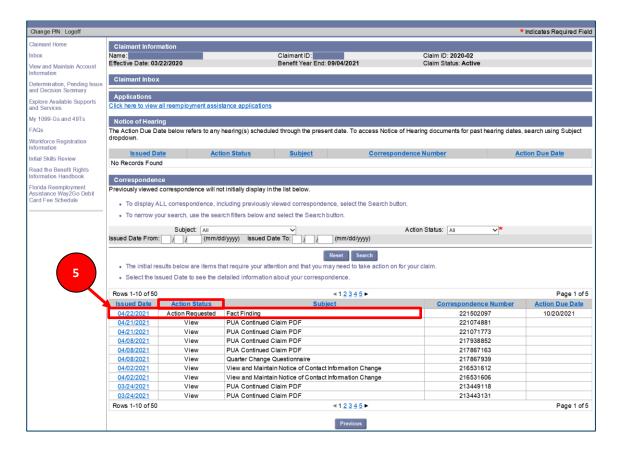
3- Enter your Social Security Number or Claimant ID and PIN. Then select "Log-in."



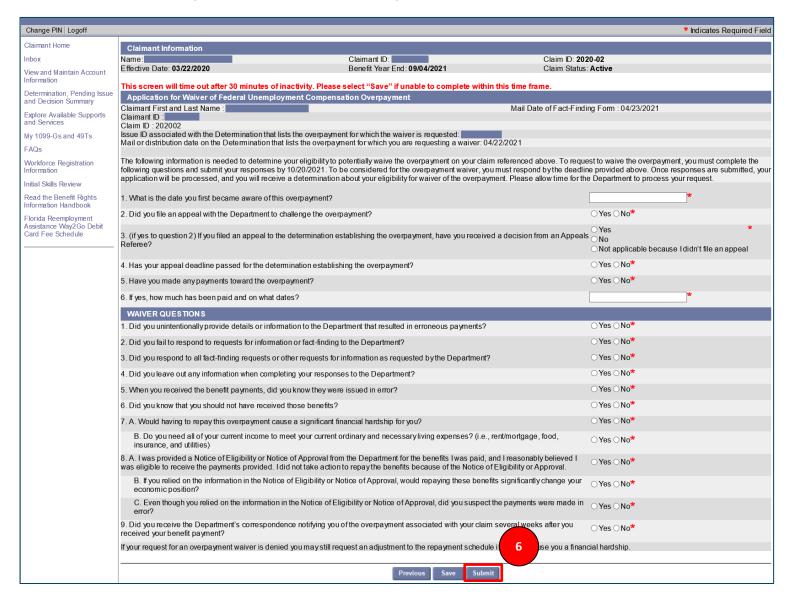
4- Select the "**Inbox**" link on the Claimant Home page.



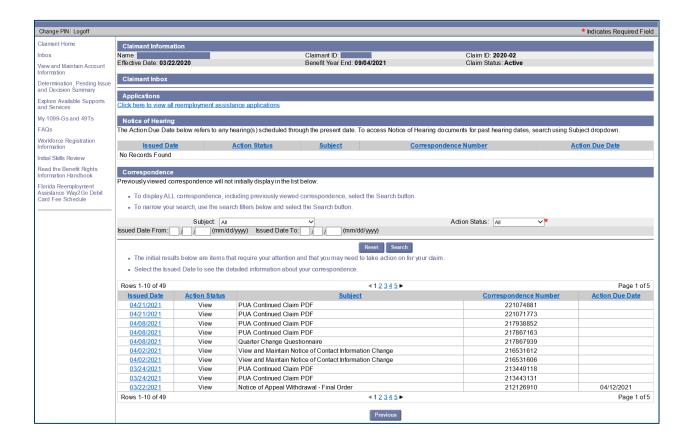
5- Once you have accessed your CONNECT inbox, look at the "Action Status" column for the "Action Requested" item with a subject line "Fact Finding," then select the date link under the "Issued Date" column.



6- After selecting the "**Issued Date**," you will be prompted to complete the Overpayment Waiver form. Answer all the required questions on the fact-finding form. Then click "**Submit**." You will have six months to complete the form once it is issued in your CONNECT account.



7- Once you have completed the form, you will be redirected to the Inbox and the "Action Requested" item will no longer be on the list of inbox items. Once the form has been reviewed and eligibility is determined, a determination will be issued either approving or denying the overpayment waiver request.



Below is an example of the fact-finding form mailed to claimants. Claimants will receive a copy of this form if they have selected U.S. Mail as their preferred method of communication. Claimants will need to fill out this form and mail it back to the Department by the date listed on the form. Claimants who have U.S. Mail as their preferred method of communication also have the option to respond to the form in their CONNECT account.

Claimant First and Last Name :	Mail Date of Fact-Finding Form : 11/18/2021		
Claimant ID:			
Claim ID : 202003			
Issue ID associated with the Determination that lists the federal overpayment for which the waiver is requested:			
Mail or distribution date on the Determination that lists the federal overpayment for which you are requesting a waiver: 11/18/2021			
You are receiving the option to complete a federal overpayment waiver because the Department has determined you have a non-fraudulent federal pandemic overpayment on your account. The CARES Act and the Continued Assistance Act authorized and provided states the option to waive federal overpayments issued to claimants under the federal pandemic programs. The Department recognized the hardships many Floridians faced throughout this unprecedented time and opted to provide federal overpayment waivers for eligible claimants who meet specific criteria outlined in federal law and guidance. The following information is needed to determine your eligibility to waive the federal overpayment on your claim referenced above. To request to waive the federal overpayment, you must complete the following questions and submit your responses by . To be considered for the overpayment waiver, you must respond by the deadline. Once responses are submitted, your application will be processed, and you will receive a determination with information about your eligibility for waiver of the federal overpayment. Please allow time for the Department to process your request.			
What is the date you first became aware of this overpayment?			
2. Did you file an appeal with the Department to challenge the over	erpayment?		
3. (if yes to question 2) If you filed an appeal to the determination the overpayment, have you received a decision from an Appeals Ro			
4. Has your appeal deadline passed for the determination establish overpayment?	ing the Yes No		
5. Have you made any payments toward the overpayment?	☐ Yes ☐ No		
6. If yes, how much has been paid and on what dates?			
WAIVER QUESTIONS			
1. Did you knowingly provide false information or fail to provide i order to receive benefit payments?	information in Yes No		
2. Will the repayment of the overpayment cause you to fall behind cause you financial hardship, cause you to give up a valuable posse change your position for the worse?			
3. I reasonably believed I was eligible to receive the payments prov	vided.		
I certify that the information I provided above is true and correct, and I understand that the law provides penalties for false information.			
If your request for overpayment waiver is denied, you may still request an adjustment to the repayment schedule if the overpayment would cause you a financial hardship.			

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