Claimant

Guide for Reemployment Assistance
Payment Method Options
Payments for Florida Reemployment Assistance benefits can be made through a direct deposit to your bank account, or through a Way2Go debit card. You will be asked to choose your payment method during the claim filing process. After you have filed, you also have the option to change your preferred payment method.

1- Please click here to access the CONNECT homepage.

2- Read the Claimant Warning Notice and select “I acknowledge I have read the above.”
3- Log-in to CONNECT with your Social Security number or Claimant ID number and PIN.

4- Click on the “View and Maintain Account Information” link.
5- Click the “Payment Method and Tax Withholding Options” link.

6- Verify that your banking information is correct.

7- If your banking information is incorrect, please call 1-866-232-3755 to change your banking information.

Reminder to Claim Your Weeks

Remember, in order to receive Reemployment Assistance benefits, you must request your benefits every two weeks in CONNECT to confirm that you are still unemployed but able and available for work should it be offered. For additional questions, please call the Reemployment Assistance customer service center at 1-833-FL-APPLY (1-833-352-7759).