Claimant

Guide for Reemployment Assistance Payment Method Options
Payments for Florida Reemployment Assistance benefits can be made through a direct deposit to your bank account, or through a Ways2Go debit card. You will be asked to choose your payment method during the claim filing process. You also have the option to change your preferred payment method once you are logged into CONNECT.

1- Please [click here](#) to access the CONNECT homepage.

2- Read the Claimant Warning Notice and select “I acknowledge I have read the above.”
3- Log-in to CONNECT with your Social Security number or Claimant ID number and PIN.

4- Click on the “View and Maintain Account Information” tab.
5- Click the “Payment Method and Tax Withholding Options” link.

6- Verify that your banking information is correct or click the “Edit” button to change.
7- Select one of the payment options Direct Deposit or Florida Reemployment Assistance Way2Go Debit Card.

8- If you choose Direct Deposit “Checking” or “Savings” you will need to provide the Routing Transmit Number associated with your bank account and then verify your bank’s name, and click “Verify”. Once your bank is verified, you can enter your bank account information then, click “Submit” button.
9- If you choose “Florida Reemployment Assistance Way2Go Debit Card”, this will allow your Reemployment Assistance payments to be deposited directly into a Way2Go prepaid debit card account in your name. Please allow 7-10 business days to receive your card.

Once your claim is established and determined payable, a Way2Go account will be set up in your name and a prepaid debit card will be sent to your mailing address. Again, this may take a minimum of 7-10 business days for your prepaid debit card to be delivered.

The prepaid debit card will be issued by mail after the first payment on your claim is made via debit.

If you have previously been issued a debit card, it is valid for three years from the initial issue date. Your previous card will receive deposits from your current claim. If you have lost your previous debit card and/or have not received your debit card and it has been more than 10 business days after your first debit payment, please contact our card provider at:

(This includes Puerto Rico. This line is not toll-free.)

**Reminder to Claim Your Weeks**

Remember, in order to receive Reemployment Assistance benefits, you must claim your weeks, or request your benefits, every two weeks in CONNECT to confirm that you are still unemployed but able and available for work should it be offered. For additional questions and assistance about updating your payment information, please call the Reemployment Assistance customer service center at 1-833-FL-APPLY (1-833-352-7759).

You may also click here watch a user-friendly video on how to update your payment option for Reemployment Assistance benefits.