Claimant

Guide for Reemployment Assistance Quarter Change Questionnaire For Pandemic Unemployment Assistance (PUA)
OVERVIEW:

Pursuant to Federal guidance, if you are currently receiving Pandemic Unemployment Assistance (PUA), the Florida Department of Economic Opportunity (DEO) must determine that you are ineligible for state Reemployment Assistance benefits quarterly. This routine task, often referred to as the Quarter Change, will determine if you could now be eligible for state Reemployment Assistance benefits. The Quarter Change shifts the base period from January 2019 – December 2019 to April 2019 – March 2020. If you are currently receiving PUA benefits, one of the following will occur:

- If DEO has determined that you have earned wages in the new calendar quarter (January 2020 – March 2020) that could qualify you for state Reemployment Assistance benefits, you will receive a link to submit an application for state Reemployment Assistance benefits in your CONNECT account.
- If DEO has determined that you have not earned wages in the new calendar quarter (January 2020 – March 2020) that would make you eligible for state Reemployment Assistance benefits, you will be prompted to complete a questionnaire when you log-in to CONNECT to claim your weeks. Follow this step-by-step guide to assist you with completing the Quarter Change Questionnaire.

ABOUT BASE PERIODS AND QUARTER CHANGES:

To establish a monetarily eligible Reemployment Assistance claim, you must have worked and earned wages during the first four quarters of the previous five completed quarters prior to filing your claim. This period of time is called the “base period.” The base period changes every three months at the beginning of each new quarter starting in January, April, July, and October.

In order to be monetarily eligible for state Reemployment Assistance benefits, you must:

- Have been paid wages in two or more calendar quarters in the base period;
- Have a total base period wages* of at least 1 ½ times the wages in the quarter having the highest earnings; and
- Have at least $3,400 total wages in the base period.

The new calendar quarter (January 2020-March 2020) will confirm if you have received enough wages and determine if you could now qualify to receive state Reemployment Assistance.

To learn more about the quarter change and wage base period, please review our Reemployment Assistance Eligibility Requirements. You can also download and print more information about Reemployment Assistance quarter changes, here.
1- Please **click here** to access the CONNECT homepage.

2- Read the Claimant Warning Notice and select **“I acknowledge I have read the above.”** And then click **“Next.”**

3- Enter your Social Security Number or Claimant ID and PIN. Then select **“Login.”**
4- If DEO has determined that you have earned wages in the new calendar quarter (January 2020 – March 2020) that could qualify you for state Reemployment Assistance benefits, you will receive a link to submit an application for state Reemployment Assistance benefits in your CONNECT account. If you see this link, click “Apply for Reemployment Assistance Benefits.” If you don’t see this link, move to step 5.

5- When you get to your claimant homepage, please select the “Request Benefit Payment” link.
6- Please read and accept the Reemployment Assistance Fraud Acknowledgement page.

7- Next, you will be prompted to complete the Quarter Change Questionnaire. After you answer the series of questions, select “Submit.”

This questionnaire will ask a series of questions regarding employment details, specifically any additional wages that should be included in the Base Period (January – March 2020).
8- The next screen you will see is a receipt showing you submitted the Quarter Change Questionnaire. Click “Next” to claim your benefit weeks. If you need assistance claiming your weeks, please reference a step-by-step guide, [here](#).

**NOTE:** If weeks are not claimed, you will not receive payment on your account.

Once you have completed the steps to claim your weeks, you will be sent back to your CONNECT home page.

**Example Claimant Home Page:** Please note the date you should log back into CONNECT to claim your weeks.
Reminder, in order to receive Reemployment Assistance benefits, you must log-in to CONNECT every two weeks on to confirm that you are still unemployed but able and available for work should it be offered. For additional questions, please call the Reemployment Assistance customer service center at 1-833-FL-APPLY (1-833-352-7759).