

# Workforce Services

## Workforce Innovation and Opportunity Act (WIOA) Overview



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WIOA is a federal law that authorizes funding for state and local workforce initiatives for eligible adults and youth. WIOA emphasizes the need for access to workforce services for all individuals, which includes adults, dislocated workers and youth. Target populations include recipients of public assistance, low-income individuals, employed workers that need skills upgrading or retraining and veterans.

WIOA assists businesses not only with finding skilled workers, but with accessing various supports, including education and training for their current workforce, and it assists workers in increasing their long-term employment opportunities and wages through services offered at local career centers.

The goals of WIOA are to:

- Increase the prosperity of workers and employers.
- Reduce welfare dependency, increase economic self-sufficiency, meet employer needs and enhance productivity and competitiveness.
- Improve services to individuals with disabilities.
- Increase access to employment, education, training and support services—particularly for people with barriers to employment.
- Create a comprehensive, high-quality workforce development system by aligning workforce investment, education and economic development.
- Improve the quality and labor market relevance of workforce investment, education and economic development efforts.
- Promote improvement in the structure and delivery of workforce services.

To find out more information about services available in your area, clients may contact their local career center using the directory located online at <http://www.floridajobs.org/onestop/onestopdir/>.



Rick Scott, **Governor**  
Cissy Proctor, **Executive Director**

For additional information call, 1-866-352-23405.

An equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities. All voice telephone numbers on this website may be reached by persons using TTY/TDD equipment via the Florida Relay Service at 711.