Workforce Services
Programmatic Monitoring

Overview

Systematic, on-going monitoring is a basic tenet of federal and state grant programs. It is also the primary vehicle for identifying the status of program operations and practices. To meet federal and state oversight requirements, the Department of Economic Opportunity (DEO), in consultation with CareerSource Florida (CSF), annually develops and implements a process for monitoring the State’s 24 Local Workforce Development Boards (LWDB) and for follow-up on issues which require corrective action.

Types of Monitoring

Both programmatic and financial monitoring is conducted at least once annually. DEO’s Division of Workforce Services, Bureau of One-Stop and Program Support, carries out programmatic monitoring. DEO’s Division of Finance and Administration, Financial Monitoring & Accountability, carries out financial monitoring.

Programmatic Monitoring

Improving the administration of workforce programs is a critical element in supporting DEO’s goal of increasing training and employment opportunities through the State’s workforce system. DEO’s monitoring and oversight supports this goal by assessing the LWDB program operations, practices, and system protocols that are crucial to the effective delivery of services, efficient use of resources and return on investment. DEO monitors the 24 LWDBs to evaluate compliance with applicable laws, regulations, state and local plans, and contract and agreement terms in administering the workforce programs.

Programmatic monitoring review activities include, but are not necessarily limited to, the following:

- Participant Eligibility Criteria
- Training Services
- Credential Attainment
- Assigning work hours
- Grievance/Compliant/Equal Employment Opportunity requirements
- Assessment and Plan Development
- Support Services
- Performance goals
- Follow-up services
- Local Career Center Credentialing process
- Other applicable program requirements

For additional information on the programmatic monitoring process, please review the following link at: http://www.floridajobs.org/workforce-board-resources/program-monitoring-and-reports/program-monitoring-review

For additional information call: 1-866-352-2345

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