Division of Community Development
Office of Broadband

Survey Results:
The Availability and Accessibility of Broadband Internet in Florida
March 2021
Question 1: In which county do you reside?
Answered: 2,771 Skipped: 7
Question 2: Are you aware of any existing local broadband studies or plans for your community?
Answered: 2,741 Skipped: 37

Question 3: Of the following factors, which is most important to you regarding broadband internet accessibility?
Answered: 2,773 Skipped: 5
Question 4: What type of internet technology do you currently use through your internet service provider?
Answered: 2,760 Skipped: 18

![Bar chart showing internet technology usage: DSL 39.57%, Satellite 13.01%, Cellular Internet 13.80%, Fiber 14.28%, Wireless 29.13%, Other 9.57%]

Question 5: What type of technology do you believe would make internet more accessible in your community?
Answered: 2,764 Skipped: 14

![Bar chart showing technology preferences: Fiber 51.59%, Wireless 26.77%, DSL 8.50%, Satellite 8.54%, Cellular Internet 7.53%, I Don't Know 20.08%, Other 3.91%]

Page 4
Question 6: In your opinion, what is your community’s greatest challenge/barrier to expanding broadband internet access and availability?

Answered: 2,771 Skipped: 7

- Cost: 18.80%
- Population Density: 15.01%
- Lack of Internet Service Providers or Limited Options: 48.25%
- Internet Speed: 5.41%
- I Don’t Know: 7.11%
- Other: 5.41%