

Rick Scott
GOVERNOR



Jesse Panuccio
EXECUTIVE DIRECTOR

MEMORANDUM

DATE: October 28, 2014

TO: Regional Workforce Board Executive Directors

FROM: Lois A. Scott, Chief, Bureau of One-Stop and Program Support

SUBJECT: Review of Veterans' Program Staff Services to Non-veterans

Local Veterans Employment Representatives (LVER) are to provide no direct client services, and Disabled Veterans Outreach Program (DVOP) specialists may only provide services to veterans and other eligible persons. Failure to maintain this standard of service is in conflict with the Jobs for Veterans State Grant (JVSG), which funds Florida's veterans program and may result in the U.S. Department of Labor (USDOL) recouping funding from Florida's veterans program.

Attached is a report of clients served by LVERs and DVOPs in your workforce region that appear to be ineligible persons. Please review this information and let us know if your review confirms that the individuals listed are ineligible and, if so, provide an explanation of the circumstances and reasons for service to each ineligible client listed on the report. Although VETS, in recognition of unusual occurrences, allows DVOP services to non-veterans and other non-eligible persons; the percentage of non-eligible individuals served should be no greater than 1% of the total number of clients served by these staff. The State, as a whole, has exceeded this standard.

Please review this information and provide us your response as soon as possible so we can adequately respond to any inquiries after this information is reported to the USDOL. **Please have your response to Shawn Forehand by close of business on November 10, 2014.** If you have questions or require additional information in preparing your response, please contact Shawn Forehand at (850) 717-0760 or shawn.forehand@deo.myflorida.com.

LAS/ssf

Attachment

cc: Mike Lynch
Shawn Forehand
Fred Beckham

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