MEMORANDUM

DATE: December 7, 2007

TO: Regional Workforce Board Executive Directors

FROM: Lois A. Scott, Program Manager, One-Stop and Program Support

SUBJECT: Automated Community Connection to Economic Self-Sufficiency (ACCESS) Survey

The Regional Workforce Boards (RWBs) and other community partners developed agreements with the Department of Children and Families (DCF) to provide public assistance applicants services during the eligibility process. Two years ago, the DCF was charged by the Florida Legislature with reducing the amount of funds expended. Many DCF district offices closed, and the application for public assistance was placed on the Internet. The on-line application allows individuals to apply for public assistance (food stamps, Medicaid and cash assistance) from any location with a computer that has Internet access. The on-line eligibility application is titled ACCESS. Many community partners agreed to allow individuals to use computers for filing applications on-line, collect documentation, use office equipment and provide technical assistance to individuals that need help applying for public assistance on the Internet.

The Agency for Workforce Innovation (AWI) has developed a survey for the RWBs to complete regarding the level of services being offered and the impact of the eligibility process changes. Please review the survey with Career Center staff, complete the survey and return the results to Erica Mott at erica.mott@flaawi.com no later than December 21, 2007. Also include comments from Career Center staff and other personnel that assist public assistance applicants and recipients.

If you have any questions regarding these changes, please contact Erica Mott by phone at (850) 245-7429 or by E-mail at erica.mott@flaawi.com.

LAS/oem

cc: Barbara Griffin
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