

April 4, 2012

## **EFM TIP: Emergency Unemployment Compensation Reemployment Services (EUC-RES) Scheduling Process**

The EUC-RES event scheduling process which was to run last night, April 3<sup>rd</sup>, has been delayed and will now run tonight, April 4<sup>th</sup>. We are working with Geographic Solutions to identify and resolve the issue that created the delay.

Tomorrow, April 5, 2012, your events will be populated and letters will be available to print and mail.

If you did not create events for those offices with an EUC pool count, please create those events no later than 5p.m. Eastern Time today, (4:00 p.m. Central Time). The Department of Economic Opportunity will create events for any region/office that has not created events by 5 p.m. Eastern Time today.

Additionally, code U01 is not available in the track services section in EFM. However, when selecting the event category EUC-RES, EFM will automatically apply the U01 code to the event. Manual selection of the code is not required.

For questions or additional information, please contact Danielle McNeil by e-mail at [Danielle.McNeil@deo.myflorida.com](mailto:Danielle.McNeil@deo.myflorida.com) or by phone (850)245-7498.