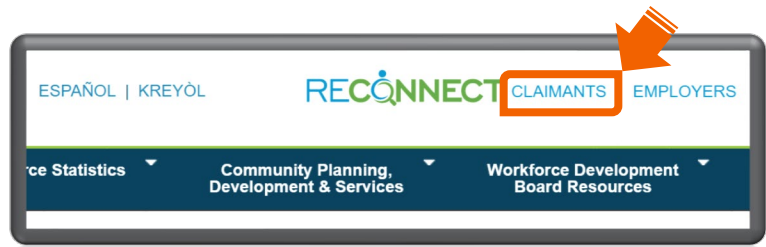## How to Create or Access Your Reemployment Assistance (RA) Account

1. Visit FloridaJobs.org and select "Claimants" in the top right corner of the page or click RA Account to directly access it from this guide.
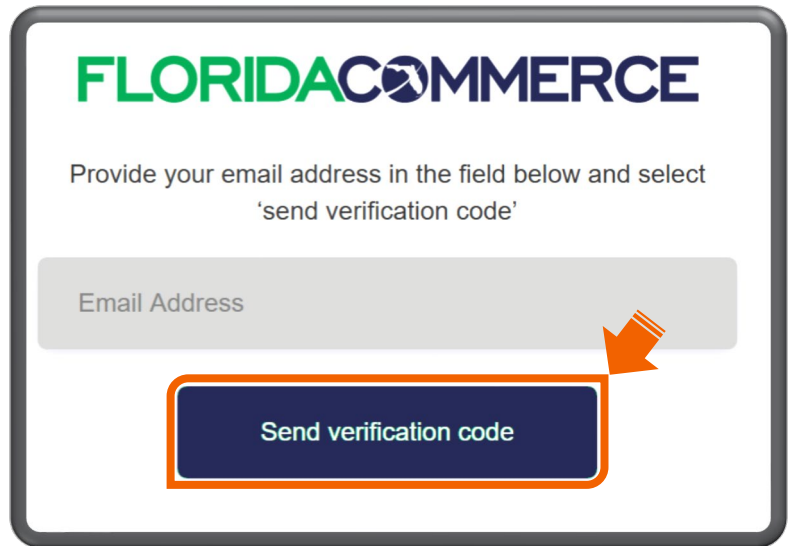

Claimants under the age of 18 must call the Florida Reemployment Assistance Customer Service Center at 1-833-FL-APPLY (1-833-352-7759) for assistance and to file for benefits.

2. Click "Sign up now" if you have:

A. Never filed for Reemployment Assistance before, OR

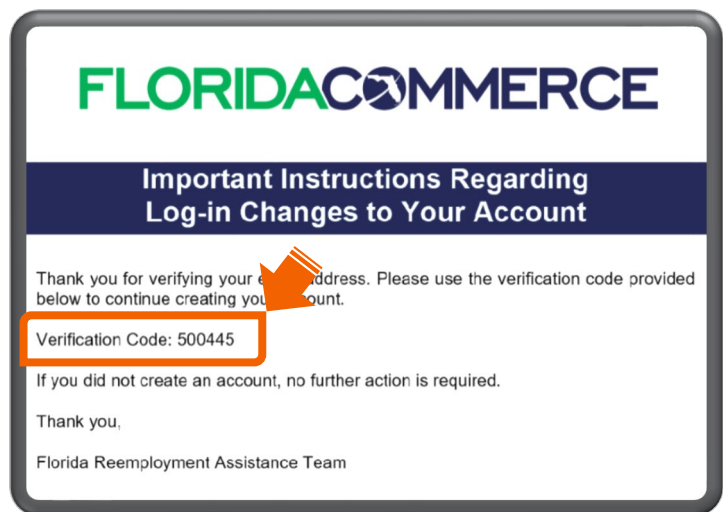B. Filed a Reemployment Assistance claim prior to September 2, 2021 and have not created new sign-in credentials.
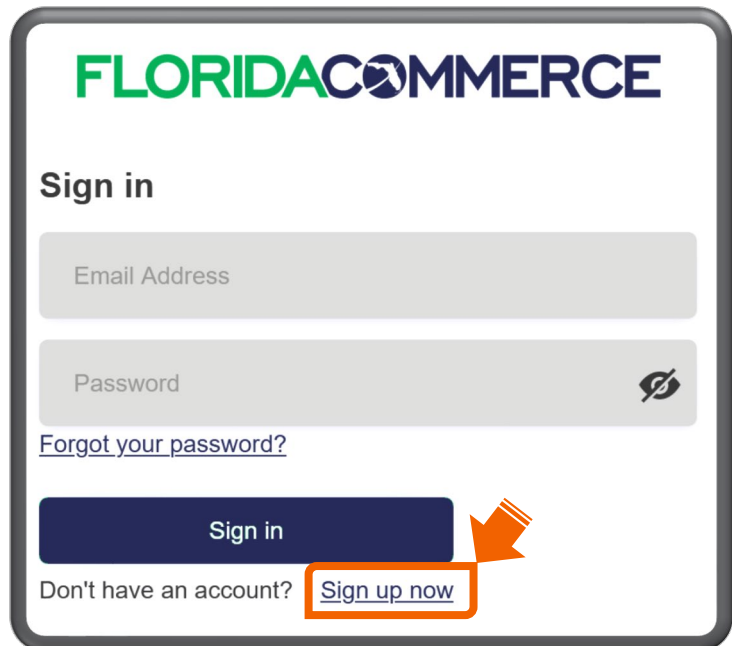
3. Enter your email address and click "Send Verification Code."

FLORIDACOMMERCE

Provide your email address in the field below and select 'send verification code'

Email Address

Send verification code

Emails cannot be shared; each RA account holder must have their own email address.

4. Check your email account for your "Verification Code."

FLORIDACOMMERCE

Important Instructions Regarding Log-in Changes to Your Account

Thank you for verifying your email address. Please use the verification code provided below to continue creating your account.

Verification Code: 500445

If you did not create an account, no further action is required.

Thank you,

Florida Reemployment Assistance Team

Note: The email will come from Alerts@noreply.commerce.fl.gov
If you do not receive a verification code, verify the email address you provided is correct and check your spam and junk folders.

5. Enter your verification code in the correct field and click "Verify Code."

A verification code has been sent to the email address provided. Please provide the verification code in the field below and select "Verify Code."

example1@mailinator.com

454220

Verify code   Send new code

Note: If you did not receive a verification code by email, click "Send new code."

6. Enter the additional required information and click "Create."

Keep your email and password private.

Note: If the email you verified is already in use, then click "Change e-mail" to enter a new email and repeat the steps above to re-verify.

Your email address has been verified, please complete the following fields to continue.

example1@mailinator.com

Change e-mail

New Password

Confirm New Password

First Name

Last Name

Create

7. Select your preferred multi-factor authentication method and click "Continue."

Note: You may choose more than one authentication method.

Please select your preferred multi-factor authentication method.

☐ Authenticator App (Most Secure)

　　* It is important that you **do not** delete the app. You will need to access it each time you log-in to your account.

☐ Text Message or Phone Call

Continue

8. Follow the steps to your preferred multi-factor authentication:

Authenticator App Option

A. Scan the QR code provided to receive a verification code.

FLORIDACOMMERCE
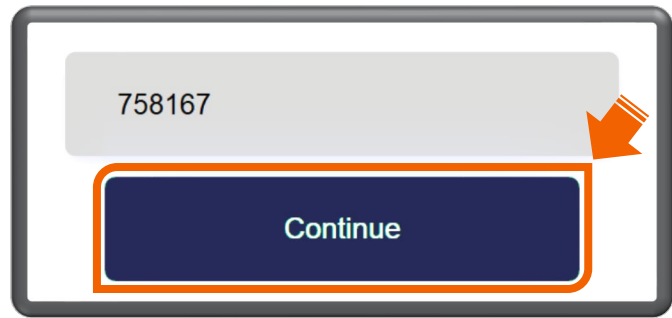
Scan this QR Code with your authenticator app

EXAMPLE

758167

Continue

Need an Authenticator App?

Download on the **App Store**

GET IT ON **Google Play**

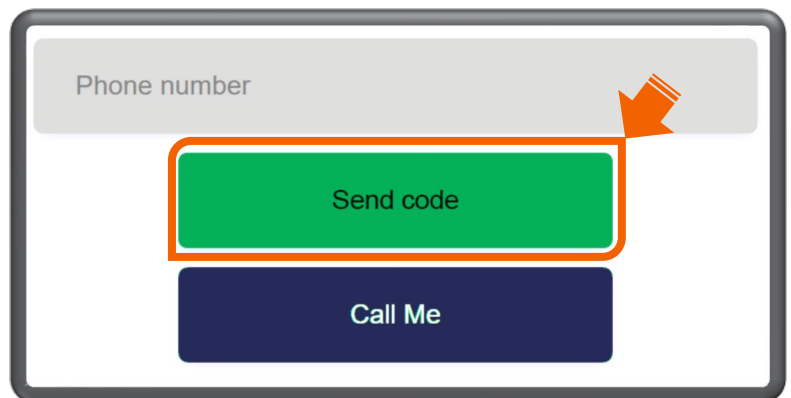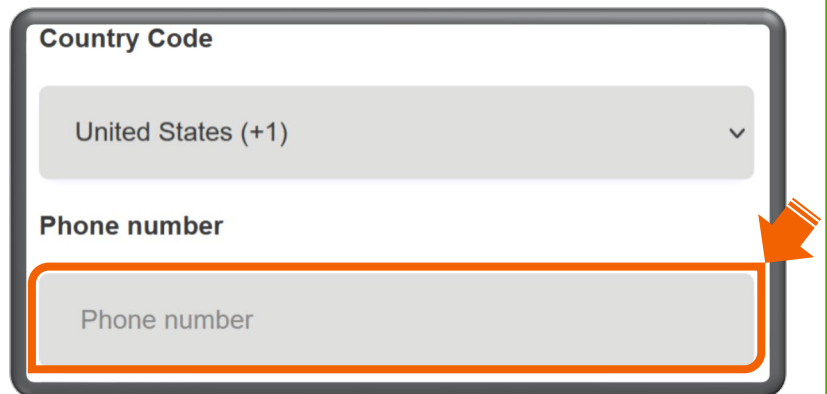**B.** Enter the verification code.

C. Click "Continue."

D. After your code has been verified, you will automatically be redirected to the ID.me login page.

758167

Continue

Please do not delete your authenticator app. You will need it to access your RA account.
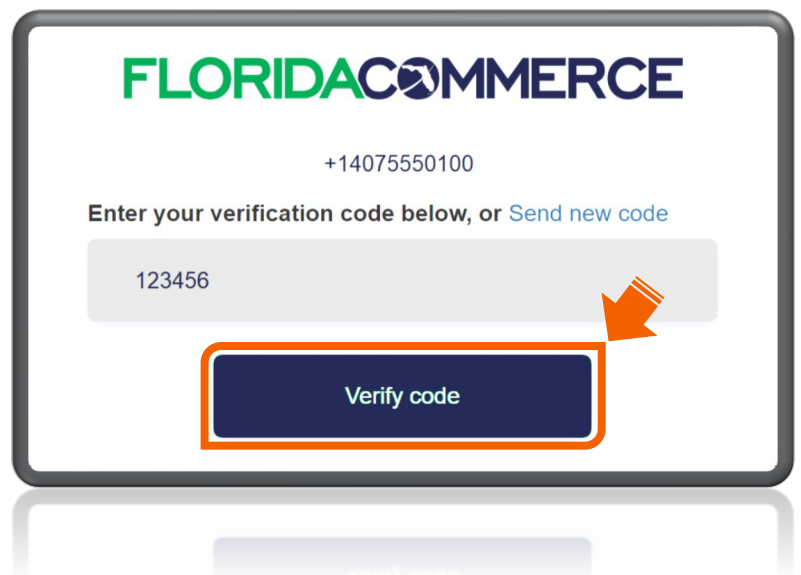
Text Message Option

A. Enter your mobile phone number.

Country Code

United States (+1)

Phone number

Phone number

B. Click "Send Code" to receive a verification code through text message.

Phone number

Send code

Call Me

C. Locate the verification code you received through text message.
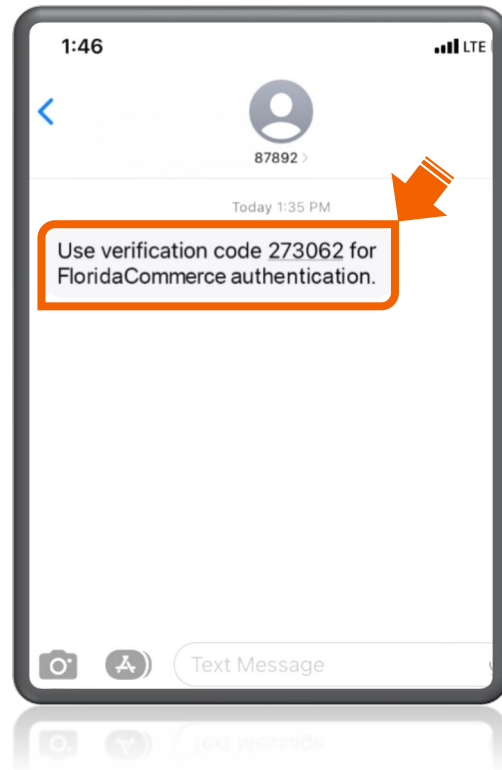
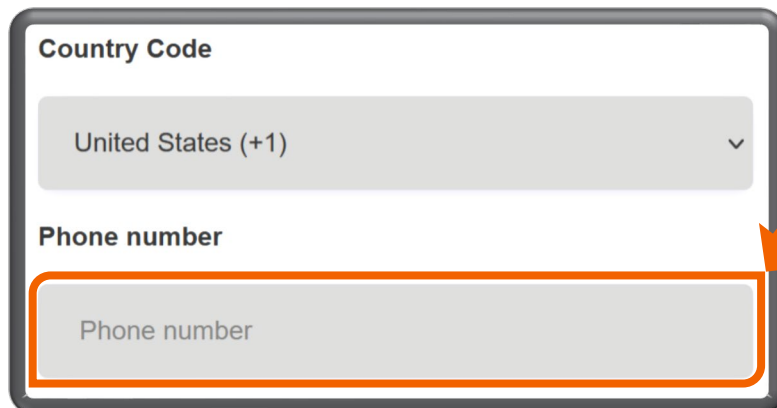**D.** Enter the verification code and click "Verify Code."

E. After your code has been verified, you will automatically be redirected to the ID.me login page.

Note: If you did not receive a verification code, you can click "Send new code."

Phone Call Option

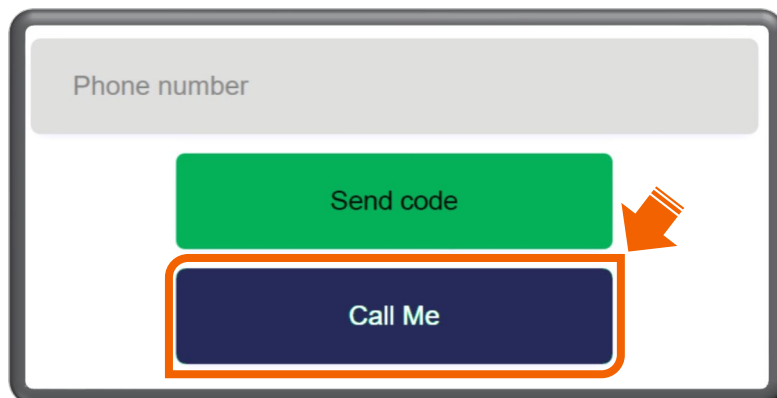**A.** Enter your mobile phone number.

Country Code

United States (+1)

Phone number

Phone number

B. Click "Call Me." You will receive an automated call. **Press the pound key (#) to** verify.

Phone number

Send code

Call Me

C. The call will automatically disconnect, and you will be redirected to the ID.me log-in page.
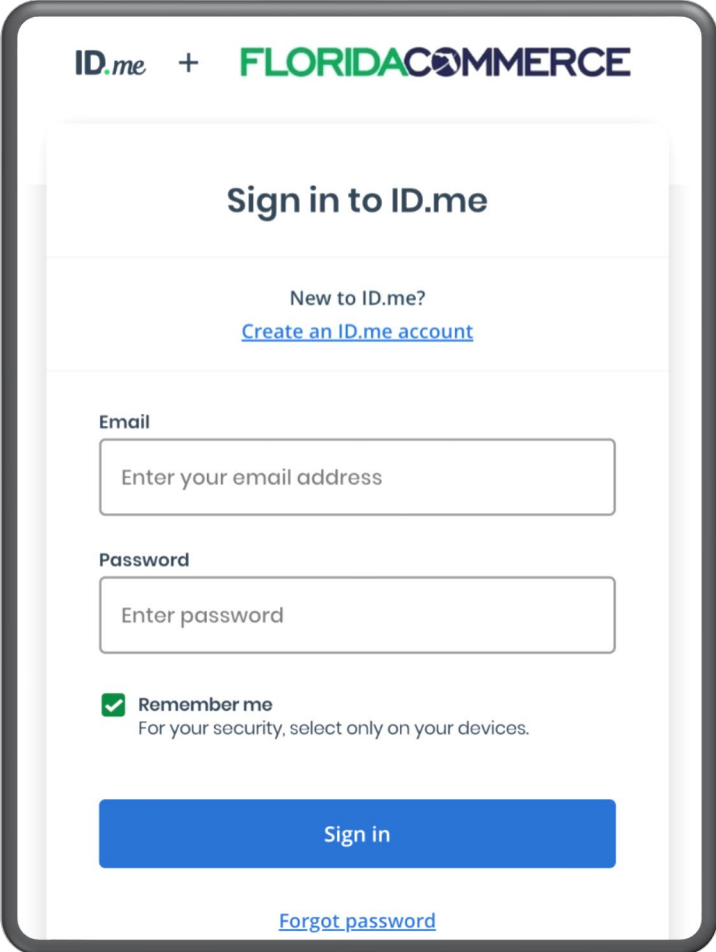
All Individuals filing an application for Reemployment Assistance benefits with the state of Florida are required to verify their identity through ID.me.
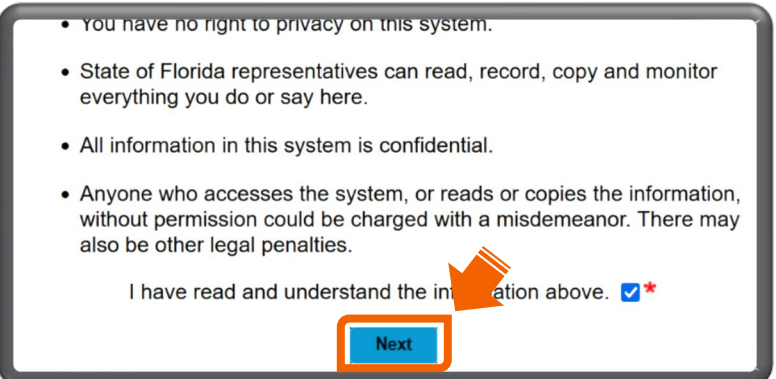
9. ID.me verification process. If you have:

  A. Never verified your identity through ID.me, click "Create an ID.me account."

  B. Previously verified your identity through ID.me, select "Sign in."

  C. Previously verified your identity through ID.me but forgotten your password, click "Forgot password."

Please review How do I Verify My Identity for more information.

ID.me + FLORIDACOMMERCE

Sign in to ID.me

New to ID.me?
Create an ID.me account

Email

Enter your email address

Password

Enter password

☑ Remember me
For your security, select only on your devices.

Sign in

Forgot password

---

10. After completing your verification with ID.me, you will automatically be sent to the Claimant Warning page. Read, check the box to acknowledge, and click "Next."

- You have no right to privacy on this system.
- State of Florida representatives can read, record, copy and monitor everything you do or say here.
- All information in this system is confidential.
- Anyone who accesses the system, or reads or copies the information, without permission could be charged with a misdemeanor. There may also be other legal penalties.

I have read and understand the information above. ☑ *

Next

11. If you have:

A. Never filed for Reemployment Assistance before, click "New Claimant."

Are you a new claimant?
Important: "Claimant" means "the person who is applying for Reemployment Assistance".

If you have **never filed** for Florida Reemployment Assistance, clic button to begin your application. If you **have filed** for Reemployme to the next sec

New Claimant

B. Filed a Reemployment Assistance claim prior to September 2, 2021, enter your Social Security Number or Claimant ID. Enter your PIN. (Click "Forgot PIN" if needed to reset your PIN.) Click "Login."

Social Security Number or Claimant ID
●●● - ●● - ●●●●

PIN

Login   Forgot PIN

Please review the Reset Your Reemployment Assistance PIN guide for more information.

12. Once you have created your RA account, you can return at any time to access your RA account homepage with just a few steps. Begin by entering your email address and password. Click "Sign in."

FLORIDACOMMERCE

Sign in

Email Address

Password

Forgot your password?

Sign in

Don't have an account? Sign up now

Note: Your RA Account allows you to apply for benefits, review the status of your claim, receive notices, view payment information, and much more! Be sure to check back often for up-to-date information about your claim.

13. Authenticate with the method you previously selected.

If you deleted the authenticator app or changed your phone number, you will need to reset your authentication method, please review the guide Update Your Reemployment Assistance Account Multi-factor Authentication Method for assistance.

14. You may be required to verify your identity through ID.me. Please sign in and complete the verification.

Email

Enter your email address

Password

Enter password

☐ Remember me
For your security, select only on your devices.

Sign in

---

15. On the Claimant Warning page, read, check the box to acknowledge, and click "Next."

- State of Florida representatives can read, record, copy and monitor everything you do or say here.

- All information in this system is confidential.

- Anyone who accesses the system, or reads or copies the information, without permission could be charged with a misdemeanor. There may also be other legal penalties.

I have read and understand the information above. ☑ *

Next

---

16. Click "Next" to access your RA account homepage.

Existing Claimant Login

Click "Next" to access your Reconnect account.

Next