



Claimant

Reemployment Assistance
Overpayments

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I. Overview:

The Florida Department of Economic Opportunity (DEO) remains committed to Floridians and understands the financial hardships and uncertainty the pandemic has caused for many claimants and their families. DEO recognizes the frustrations surrounding overpayments and is actively working to alleviate the challenges being experienced by claimants. To ease the burden of overpayments on claimants, DEO has requested to indefinitely defer all referrals to collection agencies for all non-fraudulent debts owed by claimants for state Reemployment Assistance benefits owed for weeks beginning March 1, 2020 through September 4, 2021. This request does not apply to fraudulent overpayments and DEO will continue to investigate fraudulent overpayments to ensure individuals and bad actors are held accountable for their fraudulent actions in accordance with the law.

Federal and state law require DEO to issue *Notices of Disqualifications* that may have overpayments attached. However, DEO understands how confusing and overburdensome these federal and state requirements may be following the economic hardship experienced by claimants throughout the pandemic. DEO continues to take a compassionate approach to helping claimants navigate the many complex federal and state unemployment requirements in law, including federal and state overpayment requirements.

In response, DEO is taking proactive measures to relieve the impact these federal and state requirements may cause. Throughout the life of a claim, there may be instances when claimants receive multiple notices from DEO regarding their eligibility. A claimant's eligibility is determined at the beginning of the process and for each week of unemployment where benefits are requested by the claimant. However, in some instances, claims may be redetermined throughout the claim lifecycle for each week a claimant collects Reemployment Assistance benefits. These notices may be unfavorable to the claimant and create an overpayment(s) on the claim.

DEO encourages claimants to check their Reemployment Assistance account frequently and take actions on their claim when prompted. In some instances, a claimant may be required to complete additional forms or, at the claimant's option, file an appeal to ineligible notices to reverse overpayments created on their account.

In accordance with federal guidance and to help claimants navigate the appeal and overpayment processes, DEO created the following guide to assist claimants with understanding eligibility and ineligibility notices that may be issued by the Reemployment Assistance program and why an overpayment may occur as a result of an eligibility determination. This guide provides claimants with frequently asked questions (FAQs) relating to eligibility and ineligibility notices and overpayments. In addition to the FAQs, the following guide also includes information on the options a claimant may take if they receive a *Notice of Disqualification* with an overpayment.

Within this guide, information on the following Reemployment Assistance topics is available:

- Eligibility and Ineligibility Notices
- Overpayments
- Options available to claimants if they receive a *Notice of Disqualification* with an overpayment
- Overpayment waiver request form for federal Reemployment Assistance programs
 - Who may be eligible to complete a federal overpayment waiver request form
 - How to complete a federal overpayment waiver request form
- Filing an appeal

- Repaying an overpayment

II. Frequently Asked Questions:

Q. What are state Reemployment Assistance benefits?

- A. Florida currently provides up to 19 weeks (up to 12 weeks for claims filed in 2020) of Reemployment Assistance benefits to eligible workers who are unemployed through no fault of their own, are able and available for work, and actively seeking employment each week they are requesting benefits. The following table displays the state Reemployment Assistance benefits and federal supplemental benefit programs available for eligible claimants who received benefits between March 29, 2020, through June 26, 2021:

UP TO 19 WEEKS <small>UP TO 19 WEEKS FOR NEW CLAIMS FILED ON OR AFTER JANUARY 1, 2021</small>	STATE REEMPLOYMENT ASSISTANCE			
	Weekly Benefit Amount (WBA) Maximum \$275 Minimum \$32	+ \$600 (FPUC) Weeks Ending April 4 - July 25, 2020 + \$300 Federal Pandemic Unemployment Compensation (FPUC) Weeks Ending Jan 2 - June 26, 2021	+ \$300 Lost Wages Assistance (LWA) If your WBA is \$100 or more and out of work due to COVID-19. *Weeks Ending Aug. 1 - Aug. 22, 2020	+ \$100 Mixed Earners Unemployment Compensation (MEUC) An additional \$100 may be provided to eligible claimants who are receiving benefits from an eligible Reemployment Assistance program and earned at least \$5,000 in net earnings from self-employment. Weeks Ending Jan 2 - June 26, 2021

Q. What are federal Reemployment Assistance benefits?

- A. Federal Reemployment Assistance benefits are emergency benefits provided by the federal government to individuals whose employment or self-employment has been lost through no fault of their own, and who have exhausted or do not otherwise qualify for state Reemployment Assistance benefits.

The federal Coronavirus, Aid, Relief, and Economic Security Act (CARES Act) was signed into law in March 2020. The CARES Act created the following federal Reemployment Assistance programs:

- Pandemic Unemployment Assistance (PUA)
- Pandemic Emergency Unemployment Compensation (PEUC)

The CARES Act also created the following federal supplemental Reemployment Assistance program:

- Federal Pandemic Unemployment Compensation (FPUC)

On June 7, 2020, Extended Benefits were triggered on for the first time since 2009. Extended Benefits is a federal program implemented by the state. The U.S. Department of Labor uses a state's unemployment metrics to determine when the state's Extended Benefits program will begin and end. By law, Extended Benefits become available to claimants when the state's 13-week insured unemployment rate (IUR) is above 5.0%. Extended Benefits authorizes up to an additional six weeks of benefits to eligible claimants who exhausted Reemployment Assistance benefits during periods of high unemployment. Extended Benefits ended on November 7, 2020, when Florida crossed the threshold of economic recovery that triggered the ending of the Extended Benefits program.

Overpayments issued for the Extended Benefit program are not eligible for an overpayment waiver.

In August of 2020, the President issued a memorandum authorizing the Federal Emergency Management Agency (FEMA) to use the Disaster Relief Fund to provide grants to the states to make supplemental lost wages payments to those receiving at least \$100 in weekly Reemployment Assistance benefits and were unemployed as a result of COVID-19. These federal supplemental benefits are referred to as Lost Wages Assistance (LWA). LWA was available to eligible claimants for weeks of unemployment ending August 1, 2020, through the week ending August 22, 2020.

The Continued Assistance for Unemployed Workers Act (“Continued Assistance Act”) was then signed into law in December 2020, which extended PUA, PEUC, and FPUC. The Continued Assistance Act also created the federal Mixed Earner Unemployment Compensation (MEUC) program.

Lastly, the American Rescue Plan Act (ARPA Act) of 2021 was signed into law in March 2021, further extending federal Reemployment Assistance benefits (PUA, PEUC, FPUC, and MEUC) to September 6, 2021. The following tables display the federal Reemployment Assistance programs, as mentioned above, that were available to claimants that exhausted or were not eligible for state Reemployment Assistance benefits, along with the federal supplemental benefit programs:

UP TO 53 WEEKS	PANDEMIC EMERGENCY UNEMPLOYMENT COMPENSATION (PEUC)		
	Weekly Benefit Amount (WBA) Maximum \$275 Minimum \$32	+ \$600 (FPUC) Weeks Ending April 4 - July 25, 2020 <hr/> + \$300 Federal Pandemic Unemployment Compensation (FPUC) Weeks Ending Jan 2 - June 26, 2021	+ \$300 Lost Wages Assistance (LWA) If your WBA is \$100 or more and out of work due to COVID-19. *Weeks Ending Aug. 1 - Aug. 22, 2020

UP TO 79 WEEKS	PANDEMIC UNEMPLOYMENT ASSISTANCE (PUA)		
	For Floridians unable to work due to COVID-19 and not eligible for state Reemployment Assistance, including independent contractors and self-employed workers. Weekly Benefit Amount (WBA) Maximum \$275 Minimum \$125	+ \$600 Federal Pandemic Unemployment Compensation (FPUC) Weeks Ending April 4 - July 25, 2020 <hr/> + \$300 Federal Pandemic Unemployment Compensation (FPUC) Weeks Ending Jan 2 - June 26, 2021	+ \$300 Lost Wages Assistance (LWA) If your WBA is \$100 or more and out of work due to COVID-19. *Weeks Ending Aug. 1 - Aug. 22, 2020

UP TO 6 WEEKS	EXTENDED BENEFITS (EB)		
	Weekly Benefit Amount (WBA) Maximum \$275 Minimum \$32 Week Ending June 7 - Nov 7, 2020	+ \$600 Federal Pandemic Unemployment Compensation (FPUC) Weeks Ending April 4 - July 25, 2020	+ \$300 Lost Wages Assistance (LWA) If your WBA is \$100 or more and out of work due to COVID-19. *Weeks Ending Aug. 1 - Aug. 22, 2020

Florida ended its participation in the FPUC and MEUC programs, effective June 26, 2021, as part of DEO’s [‘Return to Work’](#) initiative. The PEUC and PUA benefit programs were available through the week ending September 4, 2021. DEO has continuously worked to implement the revisions

and updates to the Federal CARES Act with guidance that is released from the U.S. Department of Labor on a rolling basis.

Q. What are eligibility determinations and how do they affect a Reemployment Assistance claim?

- A. Anytime a claimant files a new claim application and/or requests benefits, the possibility exists for an "issue" to be created on the claim. Any time a claim "issue" is created, the claim must be adjudicated to determine the most appropriate resolution for the claim. Issues are created any time information provided on a claim conflicts with either the eligibility requirements of the Reemployment Assistance program or if the information provided by the claimant conflicts with the employer's information. Each issue created equates to one notice. If the claimant has multiple issues on their claim, they will receive multiple notices.

When DEO receives information regarding a claim, the claim is assigned to staff for review. After the review process, a written notice will be available electronically and/or by mail to explain the claimant's eligibility status. Notices may be eligible notices (i.e., *Notice of Approval*) or ineligible notices (i.e., *Notice of Disqualification*) based on the information provided to DEO. Please see the examples starting on page 10 of each notice.

Q. What are Reemployment Assistance overpayments?

- A. State and federal Reemployment Assistance overpayments occur when claimants receive benefits they were not eligible to receive due to a variety of factors. Overpayments may be created as a result of an ineligibility notice.

When DEO determines an overpayment has occurred on a Reemployment Assistance claim because a claimant is determined ineligible, a *Notice of Disqualification* will be distributed based on the claimant's correspondence preference. The *Notice of Disqualification* will state the claimant has an overpayment and the amount the claimant must repay. If the claimant disagrees with the *Notice of Disqualification*, the claimant has the right to appeal the *Notice of Disqualification*. Please see the example of a *Notice of Disqualification* with an overpayment attached on page 10. Fraudulent overpayments should not be confused with fraudulent activity or identity theft. Please see the definitions below for further clarification.

- **Fraud:** Withholding or giving false information to obtain benefits is a serious offense that can result in penalties and criminal prosecution. If DEO finds that a claimant received benefits, they should not have received for one or more of the following reasons, the overpayment is considered fraud:
 - intentionally gave false information; or
 - withheld information; or
 - knowingly failed to disclose a material fact.

With a fraudulent overpayment, a claimant will receive a penalty equal to 15% of the total overpayment amount. Additionally, a claimant will be disqualified from receiving Reemployment Assistance benefits for up to one year and must repay fraudulent overpayments and penalties before the claimant may be eligible to receive additional/future benefits.

- **Non-Fraudulent:** If the claimant received benefits they were not eligible for and the overpayment was not their fault, the overpayment is considered non-fraudulent.

Florida law requires DEO to recover all state Reemployment Assistance benefits overpayments. Claimants who have an overpayment on eligible federal Reemployment Assistance programs (PUA, PEUC, LWA, FPUC, and MEUC) may have the option to complete an overpayment waiver request form to have the overpayment waived.

Q. Why are overpayments issued?

- A.** An overpayment may be issued when a claimant is paid state and/or federal Reemployment Assistance benefits and they were not eligible to receive the benefits.

Reasons why a claimant may receive any overpayment may include, but are not limited to the following:

- If a claimant did not report earnings or reported incorrect earnings while requesting and receiving benefit payments.
- If a correction is made to the monetary determination because the wage history used to establish the claim was inaccurate, it may result in a lower weekly benefit amount than initially determined.
- If a claimant provided incorrect or false information about a job separation or work search when applying for benefits or requesting benefit payment.
- If an appeal decision changes the claimant's eligibility to ineligible after DEO previously paid benefits to the claimant.
- If there is Reemployment Assistance fraud. Reemployment Assistance Fraud occurs when an individual is collecting Reemployment Assistance benefits when they are not eligible for benefits. Reemployment Assistance Fraud is recognized when a claimant:
 - Returned to work but is stating that they are still unemployed and collecting benefits.
 - Was incarcerated during the weeks they requested and received Reemployment Assistance benefits.
 - Made false statements that may alter or increase benefits.
 - Withheld information that may alter or increase benefits.
 - Failed to report earnings in order to obtain or increase benefits.
 - Knowingly provided inaccurate and incorrect information on their application to receive Reemployment Assistance benefits.

Additionally, the pandemic created financial obstacles for many claimants, which caused millions to file claims for Reemployment Assistance benefits. During the height of the pandemic, DEO's number one priority was to ensure claimants received their benefits on a timely basis, and DEO focused on reducing red tape to speed up that process. As result of providing this swift response, many claimants received overpayments from DEO.

Q. What options are available if an overpayment is established?

- A.** Claimants may have the following options, if an overpayment is established on their claim.

Complete an Overpayment Waiver Request Form - Reemployment Assistance claimants who are eligible to submit an overpayment waiver request form can refer to the detailed instructions on pages 19-29. The overpayment waiver request form is only available for PUA, PEUC, FPUC, MEUC, and LWA overpayments. The overpayment waiver request form asks claimants specific

questions to determine if the overpayment was due to no fault of the claimant and if recovery of the overpayment would be contrary to [“equity and good conscience.”](#)

File an Appeal – Reemployment Assistance claimants who do not receive an overpayment waiver, or who wish to appeal an overpayment, should follow the instructions on page 30. All claimants who receive an ineligibility notice have the right to appeal.

Repay an Overpayment – Reemployment Assistance claimants who need to repay an overpayment should follow instructions on page 33.

Q. What is an overpayment waiver?

A. The CARES Act and the Continued Assistance Act authorized and provided states the option to waive federal overpayments issued to claimants under the federal pandemic programs. DEO recognized the hardships many Floridians faced throughout this unprecedented time. DEO opted to provide federal overpayment waivers for eligible claimants who meet specific criteria outlined in federal law and guidance.

Claimants may be eligible if they received the following federal Reemployment Assistance benefits:

- Pandemic Unemployment Assistance (PUA)
- Pandemic Emergency Unemployment Compensation (PEUC)
- Federal Pandemic Unemployment Compensation (FPUC)
- Mixed Earner Unemployment Compensation (MEUC)
- Lost Wages Assistance (LWA)
- First week of state Reemployment Assistance that is reimbursed in accordance with Section 2105 of the CARES Act (Waiting Week)

According to federal guidance, to qualify for a federal overpayment waiver, eligible claimants must meet the following criteria:

- The claimant must not be at fault for the creation of the overpayment, meaning they did not cause or contribute to the reason for the overpayment; and
- Recovery of the overpayment would be contrary to [“equity and good conscience.”](#)

To meet the first eligibility criteria for an overpayment waiver, the claimant must have received the overpayment to no fault of their own. This means that if a claimant knowingly provided false information or failed to provide information in order to receive benefit payments, they are not eligible for an overpayment waiver. Other considerations for finding fault may include, but are not limited to:

- Whether the payment resulted from the claimant's incorrect, but not necessarily fraudulent, statement which he or she should have known to be incorrect;
- Whether payment resulted from the claimant's failure to disclose essential facts in his or her possession, which he or she should have known to be material; or
- Whether the claimant accepted a payment that he or she knew or should have known to be made in error.

Requiring repayment of an overpayment will be considered "[contrary to equity and good conscience](#)" if:

- It would cause financial hardship to the claimant; or
- Regardless of the claimant's financial circumstances, the claimant can show that, based on the overpayment or notice that a benefit payment would be made, the claimant has:
 - Relinquished a valuable right, or
 - Changed positions for the worse; or
- Recovery could be considered unconscionable under the circumstances.

Overpayments for state Reemployment Assistance benefits or Extended Benefits are not eligible for the federal overpayment waiver. Overpayments that have been classified as fraudulent are also not eligible for the waiver. If a claimant has received an overpayment for state Reemployment Assistance benefits, they have the right to appeal the *Notice of Disqualification*.

III. Notices

The following documents are examples of notices that may be distributed to claimants who have been determined eligible or ineligible to receive benefits after DEO reviewed the claimant's eligibility.

A. Initial Notice of Disqualification with an overpayment attached:

The following document is an example of a notice issued to a claimant who has been determined ineligible to receive benefits after DEO reviewed the claimant's eligibility. The determination resulted in an overpayment on the claimant's account for benefits previously received.

NOTE: The **"Issue Identification Number"** is an important number and a unique identifier provided in all eligibility notices. **You will need this number if you want to submit a federal overpayment waiver request or file an appeal.**

REEMPLOYMENT ASSISTANCE PROGRAM
PO BOX 6250
TALLAHASSEE, FL 32314-5250

Ron DeSantis
Governor
Dane Eagle
Secretary

John Doe
123 Miller Lane
Tallahassee, FL 32309

IMPORTANT: If you have any questions about the following notice, please visit [FloridaJobs.org/RAHelpCenter](https://www.floridajobs.org/RAHelpCenter). There are multiple actions claimants and employers may be required to take in their Reemployment Assistance account, and we encourage users to check their account and complete any required actions provided. Claimants and employers also have the right to appeal any ineligible and/or adverse notice issued. For more information about appeal rights, please see the end of this notice.

Issue Identification Number	0086 6720 21-01
Distribution/Mailed Date	4/19/2021
Appeal Due Date	5/09/2021

Notice of Disqualification

- 1 Reasonings & Findings**
The claimant did not return to the connect system to answer the certification questions for the weeks benefit payments were received during the period between March 15, 2020 to May 9, 2020. This determination is issued in accordance with Section 443.091, Florida Statutes.
- 2 Additional Reasonings & Findings**
The reporting requirements were not met. The claimant failed to return to the connect system to answer the certification questions for the week beginning March 15, 2020 through the week ending May 9, 2020. Therefore, the reporting requirements were not met.
- 3 Applicable Section of Law**
In accordance with Section 443, Florida Statutes: Benefits are not payable because: the reporting requirements were not met. Any benefits received for which you were not entitled are overpayments and subject to recovery.
- 4 Effect of this Determination**
You are not entitled to receive benefits for the period beginning March 15, 2020 through May 9, 2020.

1- "Reasonings & Findings" – Explains the "issue" that created the overpayment on the account.

2- "Additional Reasonings & Findings" – Further explains the "issue" that created the overpayment on the account.

3- "Applicable Section of Law" – Directs the claimant to the applicable Florida Statute that determines why the claimant is ineligible to receive benefits.

4- "Effect of this Determination" – Further explains the outcome of the disqualification.

Below is a table detailing the amount of any overpayment for weeks that occur from 03/15/2020 through 05/09/2020. This determination might have caused an overpayment during this time period. In order to preserve your right to appeal, you must contest all determinations you dispute in accordance with the Appeal Rights included.

You are overpaid for the week(s) below in the amount(s) indicated:

Week Ending Date	Gross Amount Payable all Programs	Program Net Amount Payable	Transaction ID	Program Overpayment Amount
01/02/21	\$425.00	\$125.00 - PUA	174313058	\$125.00 - PUA
01/09/21	\$425.00	\$125.00 - PUA	174313058	\$125.00 - PUA
01/16/21	\$425.00	\$125.00 - PUA	175799475	\$125.00 - PUA
01/23/21	\$425.00	\$125.00 - PUA	175799475	\$125.00 - PUA
01/30/21	\$425.00	\$125.00 - PUA	178153188	\$125.00 - PUA
02/06/21	\$425.00	\$125.00 - PUA	178153188	\$125.00 - PUA
02/13/21	\$425.00	\$125.00 - PUA	180056991	\$125.00 - PUA
02/20/21	\$425.00	\$125.00 - PUA	180056991	\$125.00 - PUA
02/27/21	\$425.00	\$125.00 - PUA	182199948	\$125.00 - PUA
03/06/21	\$425.00	\$125.00 - PUA	182199948	\$125.00 - PUA
03/13/21	\$425.00	\$125.00 - PUA	184284847	\$125.00 - PUA
03/20/21	\$425.00	\$125.00 - PUA	185243352	\$125.00 - PUA
03/27/21	\$425.00	\$125.00 - PUA	186456943	\$125.00 - PUA
04/03/21	\$425.00	\$125.00 - PUA	186456943	\$125.00 - PUA
04/10/21	\$425.00	\$125.00 - PUA	188492572	\$125.00 - PUA
04/17/21	\$425.00	\$125.00 - PUA	188492572	\$125.00 - PUA
04/24/21	\$425.00	\$125.00 - PUA	190446829	\$125.00 - PUA
05/01/21	\$425.00	\$125.00 - PUA	190446829	\$125.00 - PUA
05/08/21	\$425.00	\$125.00 - PUA	192585366	\$125.00 - PUA
05/15/21	\$425.00	\$125.00 - PUA	192585366	\$125.00 - PUA
05/22/21	\$425.00	\$125.00 - PUA	194505934	\$125.00 - PUA
05/29/21	\$425.00	\$125.00 - PUA	194505934	\$125.00 - PUA
06/05/21	\$425.00	\$125.00 - PUA	197771205	\$125.00 - PUA
06/12/21	\$425.00	\$125.00 - PUA	197771205	\$125.00 - PUA
06/19/21	\$425.00	\$125.00 - PUA	198813678	\$125.00 - PUA

The following example details the amount of overpaid benefits for weeks associated with the *issue* listed above in the “**Reasonings and Findings.**”

Claimants may receive multiple overpayments for the same *issue* created on their account.

DEO may provide overpayment waiver request forms for federal benefits, and claimants also have the right to appeal any *Notice of Disqualification.*

Claimants should also check their CONNECT account for any actions that may be needed to have the overpayment reconsidered.

06/26/21	\$425.00	\$125.00- PUA	198813678	\$125.00 -PUA
07/03/21	\$125.00	\$125.00- PUA	199572387	\$125.00- PUA
07/10/21	\$125.00	\$125.00- PUA	199572387	\$125.00- PUA
07/17/21	\$125.00	\$125.00- PUA	236584668	\$125.00- PUA
07/24/21	\$125.00	\$125.00- PUA	236584668	\$125.00- PUA
07/31/21	\$125.00	\$125.00- PUA	237946024	\$125.00- PUA
08/07/21	\$125.00	\$125.00- PUA	237946024	\$125.00- PUA
08/14/21	\$125.00	\$125.00- PUA	237946024	\$125.00- PUA
08/21/21	\$125.00	\$125.00- PUA	238265160	\$125.00- PUA

If you have any questions about this notice, please visit the Reemployment Assistance Help Center located at FloridaJobs.org/RAHelpCenter.

APPEAL RIGHTS

This determination will be final unless an appeal is filed within 20 calendar days after the distribution/mailed date shown above. If the 20th day is a Saturday, Sunday Or holiday as defined in F.A.C. 73b-20.005(2), an appeal may be filed on the next business Day that is not a Saturday, Sunday or holiday.

To file an appeal, you may file:

- On-line at connect.myflorida.com or
- Mail to ra appeals; po box 5250 Tallahassee, FL 32314-5250;
- Or fax to (850) 617-6504.

Include the claimant's name and the last four digits of the social security number.

If filed on-line, the confirmation date is the filing date. If mailed, the postmark date is the filing date. If faxed, the date stamped received is the filing date. Call (800) 204-2418 with any questions about this claim or filing an appeal.

If unemployed, you must continue reporting on your claim until all redeterminations/appeals are resolved.

DERECHOS DE APELACIÓN

Esta determinación será definitiva a menos que se presente una apelación dentro de Los 20 días calendario luego de la fecha de distribución/envío postal indicada en la Parte superior. Si el veintavo día (20^o) es sábado, domingo o festivo, Según se define en F.A.C. 73b-20.005(2), la apelación podría presentarse el día hábil siguiente que no sea sábado, domingo ni festivo.

La apelación puede presentarse:

- En línea en connect.myflorida.com
- Por correo postal a RA appeals; PO box 5250 Tallahassee, FL 32314-5250;
- O por fax al (850) 617-6504.

Incluya el nombre y apellido y los últimos cuatro dígitos del número de seguro social del reclamante.

Si se presenta en línea, la fecha de confirmación es la fecha de presentación. Si se envía por correo postal, la fecha del matasellos es la fecha de presentación. Si se envía por fax, la fecha del Sello de recibido es la fecha de presentación. Llame al (800) 204-2418 si tiene alguna Pregunta sobre esta reclamación o sobre cómo presentar una apelación.

Si está desempleado, debe continuar informando en base a su reclamo hasta que Todas las nuevas determinaciones/apelaciones se resuelvan.

Claimants have the right to appeal any *Notice of Disqualification*.

If a claimant would like to appeal the *Notice of Disqualification*, they should follow the steps provided in the **“Appeal Rights”** section of the disqualification notice.

DWA APÈL

Detèminasyon sa a pral definitiv sòf si ou depoze yon apèl nan lespas 20 jou almanak
Après dat distribisyon/postal detèminasyon ki endike anwo a. Si 20yèm jou a se yon
Samdi, dimanch oswa yon jou ferye dapre jan sa define nan F.A.C. 73b-20.005(2), ou ka
Depoze apèl la nan pwochen jou ouvrab ki pa yon samdi, dimanch oswa yon jou ferye.

Pou depoze yon apèl, ou ka fe sa:

- Sou entènèt nan connect.myflorida.com oswa
- Poste l bay RA appeals; P.O. box 5250 Tallahassee, FL 32399-5250;
- Oswa faks l nan (850) 617-6504.



Mete non reklaman an ak kat (4) dènye nimewo sekirite sosyal li sou apèl la.

Si w fe l sou entènèt, dat konfimasyon an se dat sa ou depoze apèl la. Si w poste l, dat tenb lan se dat sa a ou depoze
apèl la. Si w faks li, dat yo resewa la se dat sa a apèl la depoze. Rele (800) 204-2418 pou tout kesyon ou genyen
konsènan reklamasyon sa a oswa sou fason pou depoze yon apèl.

Si w pap travay, ou dwe kontinye rapòte reklamasyon w lan pou jiskaske tout
Redetèminasyon/apèl yo fin rezoud.

EXAMPLE

B. Notice of Disqualification for Federal Supplemental Benefits:

	REEMPLOYMENT ASSISTANCE PROGRAM PO BOX 5250 TALLAHASSEE, FL 32314-5250	Ron DeSantis Governor Dane Eagle Secretary
		
251885561		
John Doe 123 Miller Lane Tallahassee, FL 32309		
<p>IMPORTANT: If you have any questions about the following notice, please visit FloridaJobs.org/RAHelpCenter. There are multiple actions claimants and employers may be required to take in their Reemployment Assistance account, and we encourage users to check their account and complete any required actions provided. Claimants and employers also have the right to appeal any ineligible and/or adverse notice issued. For more information about appeal rights, please see the end of this notice.</p>		
Issue Identification Number Distribution/Mailed Date Appeal Due Date	0086 6720 21-01 10/6/2021 10/26/2021	
<p>Notice of Disqualification</p>		
<p>Reasonings & Findings</p> <p>An overpayment has been caused by the determination 0086672021 mailed on 04/19/2021.</p>		
<p>Additional Reasonings & Findings</p> <p>Claimant: You are required to repay the overpayment. Please make checks or money orders payable to the Unemployment Compensation Trust Fund and mail to the department of Economic Opportunity, Reemployment Assistance Program, Benefit Payment Control P.O. Drawer 5050, Tallahassee FL 32314-5050. You may also pay online at HTTPS://UCOVERPAYMENTS.FLORIDA.JOBS.ORG/. Please include your social security number on all payments.</p>		
<p>Applicable Section of Law</p> <p>This determination is in accordance with Chapter 443, Florida Statutes.</p>		
<p>Effect of this Determination</p> <p>You have been overpaid Federal Pandemic Unemployment Compensation in the amount of: \$540</p> <p>Below is a table detailing the amount of any overpayment for weeks that occur from 04/05/2020 through 04/11/2020. This determination might have caused an overpayment during this time period. In order to preserve your right to appeal, you must contest all determinations you dispute in accordance with the Appeal Rights included.</p>		

DEO began issuing *Notices of Disqualifications* for both state and federal weekly benefit payments (state Reemployment Assistance PEUC, PUA, EB) 4/18/2021.

This *Notice of Disqualification* provides the federal supplemental benefit (FPUC, LWA, MECU) overpayments associated with the same weeks of the weekly benefit payments previously issued.

In the “*Reasonings and Findings*,” claimants will see the Issue Identification Number associated with the initial *Notice of Disqualification* for the same weeks of unemployment.

251885561

You are overpaid for the week(s) below in the amount(s) indicated:

Week Ending Date	Gross Amount Payable	Net Amount Payable	Transaction ID	Weekly Overpayment Amount
04/11/20	\$540.00	\$540.00 – FPUC	003684687	\$540.00 – FPUC

If you have any questions about this notice, please visit the Reemployment Assistance Help Center located at FloridaJobs.org/RAHelpCenter.

APPEAL RIGHTS

This determination will be final unless an appeal is filed within 20 calendar days after the distribution/mailed date shown above. If the 20th day is a Saturday, Sunday or holiday as defined in F.A.C. 73b-20.005(2), an appeal may be filed on the next business day that is not a Saturday, Sunday or holiday.

To file an appeal, you may file:

- On-line at connect.myflorida.com or
- Mail to ra appeals; po box 5250 Tallahassee, FL 32314-5250;
- Or fax to (850) 617-6504.

Include the claimant's name and the last four digits of the social security number.

If filed on-line, the confirmation date is the filing date. If mailed, the postmark date is the filing date. If faxed, the date stamped received is the filing date. Call (800) 204-2418 with any questions about this claim or filing an appeal.

If unemployed, you must continue reporting on your claim until all redeterminations/appeals are resolved.

DERECHOS DE APELACIÓN

Esta determinación será definitiva a menos que se presente una apelación dentro de los 20 días calendario luego de la fecha de distribución/envío postal indicada en la Parte superior. Si el veintavo día (20^o) es sábado, domingo o festivo, según se define en F.A.C. 73b-20.005(2), la apelación podría presentarse el día hábil siguiente que no sea sábado, domingo ni festivo.

La apelación puede presentarse:

- En línea en connect.myflorida.com
- Por correo postal a RA appeals; PO box 5250 Tallahassee, FL 32314-5250;
- O por fax al (850) 617-6504.

Incluya el nombre y apellido y los últimos cuatro dígitos del número de seguro social del reclamante.

Si se presenta en línea, la fecha de confirmación es la fecha de presentación. Si se envía por correo postal, la fecha del matasellos es la fecha de presentación. Si se envía por fax, la fecha del Sello de recibido es la fecha de presentación. Llame al (800) 204-2418 si tiene alguna pregunta sobre esta reclamación o sobre cómo presentar una apelación.

Si está desempleado, debe continuar informando en base a su reclamo hasta que todas las nuevas determinaciones/apelaciones se resuelvan.

DWA APEL

Definimasyon sa a pral definitif sòf si ou depoze yon apèl nan lespas 20 jou almanak. Apre dat distribisyon/postal definimasyon ki endike anwo a. Si 20yèm jou a se yon Samdi, dimanch oswa yon jou ferye dapre jan sa define nan F.A.C. 73b-20.005(2), ou ka depoze apèl la nan pwochen jou ouvab ki pa yon samdi, dimanch oswa yon jou ferye.

Pou depoze yon apèl, ou ka fè sa:

The following example details the amount of overpaid supplemental benefits for weeks associated with the *issue* listed above in the “Reasonings and Findings.”

Claimants may receive multiple overpayments for the same *issue* created on their account.

DEO may provide overpayment waiver forms for federal benefits, and claimants also have the right to appeal any *Notice of Disqualification*.

Claimants should also check their CONNECT account for any actions that may be needed to have the overpayment reconsidered.

251885561

- Sou entènèt nan connect.myflorida.com oswa
- Poste l bay RA appeals; P.O. box 5250 Tallahassee, FL 32399-5250;
- Oswa faks l nan (850) 617-6504.



Mete non reklaman an ak kat (4) dènye nimewo sekirite sosyal li sou apèl la.

Si w fè l sou entènèt, dat konfimasyon an se dat sa ou depoze apèl la. Si w poste l, dat tenb lan se dat sa a ou depoze apèl la. Si w faks li, dat yo resevwa la se dat sa a apèl la depoze. Rele (800) 204-2418 pou tout kesyon ou genyen konsènan reklamasyon sa a oswa sou fason pou depoze yon apèl.

Si w pap travay, ou dwe kontinye rapòte reklamasyon w lan pou jiskaske tout Redetèminasyon/apèl yo fin rezoud.

EXAMPLE

C. Redetermination Notice:

	REEMPLOYMENT ASSISTANCE PROGRAM PO BOX 5250 TALLAHASSEE, FL 32314-5250	Ron DeSantis Governor Dane Eagle Executive Director
 *220445456 *		
John Doe 123 Miller Lane Tallahassee, FL 32309		
<p>IMPORTANT: If you have any questions about the following notice, please visit FloridaJobs.org/RAHelpCenter. There are multiple actions claimants and employers may be required to take in their Reemployment Assistance account, and we encourage users to check their account and complete any required actions provided. Claimants and employers also have the right to appeal any ineligible and/or adverse notice issued. For more information about appeal rights, please see the end of this notice.</p>		
Issue Identification Number Distribution/Mailed Date Appeal Due Date	0086 6720 21-02 10/07/2021 10/27/2021	
<div style="border: 2px solid red; padding: 5px; display: inline-block;"> <p><u>Redetermination</u> Notice of Approval</p> </div>		
<p>Reasonings & Findings</p> <p>The claimant returned to the connect system to answer the certification questions for the weeks benefit payments were received during the period between March 15, 2020 to May 9, 2020. This determination is issued in accordance with Section 443.091, Florida Statutes.</p> <p>Additional Reasonings & Findings</p> <p>The reporting requirements were met.</p> <p>Applicable Section of Law</p> <p>In accordance with Section 443, Florida Statutes: Benefits are payable because: The reporting requirements were met. Any benefits received for which you were not entitled are overpayments and subject to recovery.</p> <p>Effect of this Determination</p> <p>You are entitled to receive benefits for the period beginning 5/3/2020, as long as all eligibility requirements are met.</p> <p><u>If you have any questions about this notice, please visit the Reemployment Assistance Help Center located at FloridaJobs.org/RAHelpCenter.</u></p>		

The following example is a *Notice of Approval* based on DEO's redetermination of a *Notice of Disqualification*.

DEO issues a Notice of Approval for any *issue* that has been redetermined as favorable for the claimant.

220445456

APPEAL RIGHTS

This determination will be final unless an appeal is filed within 20 calendar days after the distribution/mailed date shown above. If the 20th day is a Saturday, Sunday or holiday as defined in F.A.C. 73b-20.005(2), an appeal may be filed on the next business Day that is not a Saturday, Sunday or holiday.

To file an appeal, you may file:

- On-line at connect.myflorida.com or
- Mail to ra appeals; po box 5250 Tallahassee, FL 32314-5250;
- Or fax to (850) 617-6504.

Include the claimant's name and the last four digits of the social security number.

If filed on-line, the confirmation date is the filing date. If mailed, the postmark date is the filing date. If faxed, the date stamped received is the filing date. Call (800) 204-2418 with any questions about this claim or filing an appeal.

If unemployed, you must continue reporting on your claim until all redeterminations/appeals are resolved.

DERECHOS DE APELACIÓN

Esta determinación será definitiva a menos que se presente una apelación dentro de los 20 días calendario luego de la fecha de distribución/envío postal indicada en la Parte superior. Si el veintavo día (20^o) es sábado, domingo o festivo, según se define en F.A.C. 73b-20.005(2), la apelación podría presentarse el día hábil siguiente que no sea sábado, domingo ni festivo.

La apelación puede presentarse:

- En línea en connect.myflorida.com
- Por correo postal a RA appeals; PO box 5250 Tallahassee, FL 32314-5250;
- O por fax al (850) 617-6504.

Incluya el nombre y apellido y los últimos cuatro dígitos del número de seguro social del reclamante.

Si se presenta en línea, la fecha de confirmación es la fecha de presentación. Si se envía por correo postal, la fecha del matasello es la fecha de presentación. Si se envía por fax, la fecha del sello de recibido es la fecha de presentación. Llame al (800) 204-2418 si tiene alguna pregunta sobre esta reclamación o sobre cómo presentar una apelación.

Si está desempleado, debe continuar informando en base a su reclamo hasta que todas las nuevas determinaciones/apelaciones se resuelvan.

DWA APÈL

Detèminasyon sa a pral definitiv sòf si ou depoze yon apèl nan lespas 20 jou almanak. Apre dat distribisyon/postal detèminasyon ki endike anwo a. Si 20yèm jou a se yon Samdi, dimanch oswa yon jou ferye dapre jan sa define nan F.A.C. 73b-20.005(2), ou ka Depoze apèl la nan pwochen jou ouvrab ki pa yon samdi, dimanch oswa yon jou ferye.

Pou depoze yon apèl, ou ka fe sa:

- Sou entènèt nan connect.myflorida.com oswa
- Poste l bay RA appeals; P.O. box 5250 Tallahassee, FL 32399-5250;
- Oswa faks l nan (850) 617-6504.

Mete non reklaman an ak kat (4) dènye nimewo sekirite sosyal li sou apèl la.

Si w fe l sou entènèt, dat konfimasyon an se dat sa ou depoze apèl la. Si w poste l, dat tenb lan se dat sa a ou depoze apèl la. Si w faks li, dat yo resevwa la se dat sa a apèl la depoze. Rele (800) 204-2418 pou tout kesyon ou genyen konsènan reklamasyon sa a oswa sou fason pou depoze yon apèl.

Si w pap travay, ou dwe kontinye rapòte reklamasyon w lan pou jiskaske tout Redetèminasyon/apèl yo fin rezoud.

IV. Overpayment Waivers

Claimants who are eligible to submit a federal overpayment waiver request form will receive a notice, by their preferred method of communication, that the overpayment waiver request form is available in their Reemployment Assistance account inbox and/or through U.S. mail. Claimants must complete an overpayment waiver request form for each *Notice of Disqualification* with an overpayment attached. Claimants will receive a *Notice of Disqualification* with an overpayment for the supplemental benefits which include, LWA, FPUC, and MEUC for the same weeks in which they received state Reemployment Assistance, Extended Benefits, PUA, PEUC, DUA, Short Time Compensation, or Trade Readjustment Allowance.

Overpayments for FPUC, LWA, and MEUC

Claimants who received a *Notice of Disqualification* with an overpayment for any underlying state or federal Reemployment Assistance program (i.e., state Reemployment Assistance, Extended Benefits, PUA, PEUC, DUA, Short Time Compensation, or Trade Readjustment Allowance) will also receive an overpayment notice for the same weeks for the supplemental benefits paid for FPUC, MEUC, and/or LWA. This means claimants will have to submit multiple federal overpayment waiver request forms for multiple programs for the same weeks of unemployment.

- FPUC benefit payments in the amount of \$600 were provided to eligible claimants for the weeks of unemployment between March 29, 2020 through the week ending July 25, 2020.
- FPUC benefit payments in the amount of \$300 were provided to eligible claimants for the weeks of unemployment between the week ending December 27, 2020 through the week ending June 26, 2021.
- LWA benefit payments in the amount of \$300 were provided to eligible claimants for the weeks of unemployment ending August 1, 2020 through the week ending August 22, 2020.
- MEUC benefit payments in the amount of \$100 were provided to eligible claimants for the weeks of unemployment ending December 27, 2020 through the week ending June 26, 2021.

NOTE: Claimants who are eligible to complete a federal overpayment waiver request form must submit a waiver request form for each federal overpayment received. For example, if a claimant receives a *Notice of Disqualification* with an overpayment for weeks of unemployment where the claimant received PUA benefits, the claimant will receive an additional notice for the same weeks of unemployment, but the additional notice will only show overpayments for FPUC and/or LWA, as applicable.

Overpayments Previously Paid for the CARES Act and Continued Assistance Act Programs

A claimant may be eligible to complete a federal overpayment waiver request form if they received a notice that included an overpayment of benefits from one or more of the CARES Act or Continued Assistance Act programs (FPUC, PUA, PEUC, or MEUC) and it was determined the claimant was not at fault for creating the overpayment and it would be contrary to “[equity and good conscious](#)” to recover the overpayment. This is this case whether or not the claimant has already repaid the overpayment. Claimants approved for an overpayment waiver will be refunded any payments made toward their eligible federal overpayment.

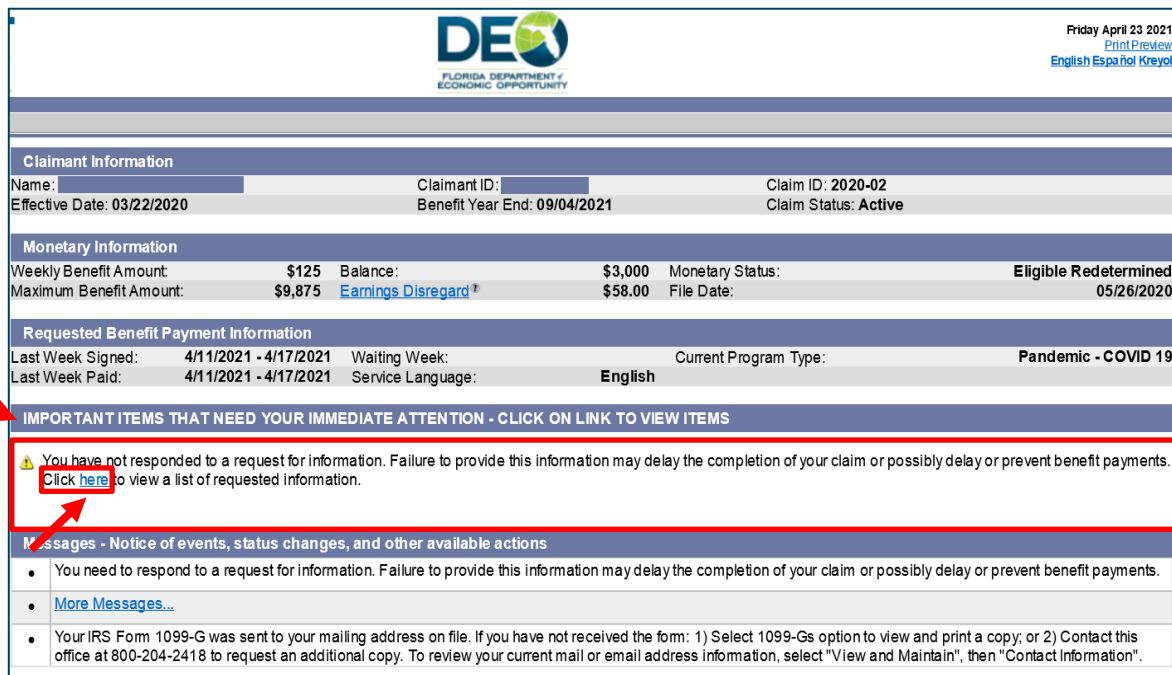
V. Completing a Federal Overpayment Waiver Request Form:

There are multiple ways to access and complete the Overpayment Waiver request form, which include the claimant homepage, claimant inbox, and U.S. mail. Please follow the steps below to access the Overpayment Waiver request form the claimant homepage.

1. Visit FloridaJobs.org and select “Claimants” in the top right hand corner or [click here](#) to access the Reemployment Assistance account.



2. If you have not accessed your Reemployment Assistance account since September 2, 2021, please review the [Guide for Accessing Your Reemployment Assistance Account](#).
3. Once you access your Reemployment Assistance account, review the “Important Items That Need Your Immediate Attention,” select “here” on the claimant homepage.



- Next, you will see any outstanding federal overpayment waiver requests available in your account. Select **“Open”** to review and complete each of the federal overpayment waiver request presented.

These Messages Need Your Attention

Information is needed from you that may affect your benefits. Failure to provide this information to us may cause a delay or denial in benefits. Click on 'Open' hyperlink below to provide the necessary information for that issue.

Item	Information is Needed on this Issue	Employer Name	Issue Identification Number	Date Mailed/Requested	Action Due Date
Open	Overpayment Waiver		94004409	10/05/2021	04/04/2022
Open	Overpayment Waiver		94004413	10/05/2021	04/04/2022
Open	Overpayment Waiver		94004411	10/05/2021	04/04/2022

[Reemployment Assistance Home Page](#)

- Complete the following Overpayment Waiver request form. Once you have answered all the questions, select **“Submit”**.

* Indicates Required Field

Claimant Information

Name: [Redacted] Claimant ID: [Redacted] Claim ID: 2020-02
 Effective Date: 03/22/2020 Benefit Year End: 09/04/2021 Claim Status: Active

This screen will time out after 30 minutes of inactivity. Please select "Save" if unable to complete within this time frame.

Application for Waiver of Federal Unemployment Compensation Overpayment

Claimant First and Last Name: [Redacted] Mail Date of Fact-Finding Form : 04/23/2021
 Claimant ID : [Redacted]
 Claim ID : 202002
 Issue ID associated with the Determination that lists the overpayment for which the waiver is requested: [Redacted]
 Mail or distribution date on the Determination that lists the overpayment for which you are requesting a waiver: 04/22/2021

The following information is needed to determine your eligibility to potentially waive the overpayment on your claim referenced above. To request to waive the overpayment, you must complete the following questions and submit your responses by 10/20/2021. To be considered for the overpayment waiver, you must respond by the deadline provided above. Once responses are submitted, your application will be processed, and you will receive a determination about your eligibility for waiver of the overpayment. Please allow time for the Department to process your request.

- What is the date you first became aware of this overpayment? *
- Did you file an appeal with the Department to challenge the overpayment? Yes No *
- (if yes to question 2) If you filed an appeal to the determination establishing the overpayment, have you received a decision from an Appeals Referee? Yes No *
 Not applicable because I didn't file an appeal
- Has your appeal deadline passed for the determination establishing the overpayment? Yes No *
- Have you made any payments toward the overpayment? Yes No *
- If yes, how much has been paid and on what dates? *

WAIVER QUESTIONS

- Did you knowingly provide false information or fail to provide information in order to receive benefit payments? Yes No *
- Did you fail to respond to requests for information or fact-finding to the Department? Yes No *
- Did you respond to all fact-finding requests or other requests for information as requested by the Department? Yes No *
- Did you leave out any information when completing your responses to the Department? Yes No *
- When you received the benefit payments, did you know they were issued in error? Yes No *
- Did you know that you should not have received those benefits? Yes No *
- A. Would having to repay this overpayment cause a significant financial hardship for you? Yes No *
 B. Do you need all of your current income to meet your current ordinary and necessary living expenses? (i.e., rent/mortgage, food, insurance, and utilities) Yes No *
- A. I was provided a Notice of Eligibility or Notice of Approval from the Department for the benefits I was paid, and I reasonably believed I was eligible to receive the payments provided. I did not take action to repay the benefits because of the Notice of Eligibility or Approval. Yes No *
 B. If you relied on the information in the Notice of Eligibility or Notice of Approval, would repaying these benefits significantly change your economic position? Yes No *
 C. Even though you relied on the information in the Notice of Eligibility or Notice of Approval, did you suspect the payments were made in error? Yes No *
- Did you receive the Department's correspondence notifying you of the overpayment associated with your claim several weeks after you received your benefit payment? Yes No *

If your request for an overpayment waiver is denied you may still request an adjustment to the repayment schedule if it would cause you a financial hardship.

Federal Overpayment Waiver Request Form:

Below is an example of the federal overpayment waiver request form distributed to Reemployment Assistance claimants who have a correspondence preference of U.S. Mail. Claimants who receive the form by mail have the option to respond by mail or within their Reemployment Assistance account. Please refer to the page 21 for steps to submit a federal overpayment waiver request form online.

Claimant First and Last Name : _____ Mail Date of Fact-Finding Form : _____
 Claimant ID : _____
 Claim ID : _____
 Issue ID associated with the Determination that lists the overpayment for which the waiver is requested: _____
 Mail or distribution date on the Determination that lists the overpayment for which you are requesting a waiver: _____

The following information is needed to determine your eligibility to potentially waive the overpayment on your claim referenced above. To request to waive the overpayment, you must complete the following questions and submit your responses by _____. To be considered for the overpayment waiver, you must respond by the deadline provided above. Once responses are submitted, your application will be processed, and you will receive a determination about your eligibility for waiver of the overpayment. Please allow time for the Department to process your request.

1. What is the date you first became aware of this overpayment? _____
2. Did you file an appeal with the Department to challenge the overpayment? Yes No
3. (if yes to question 2) If you filed an appeal to the determination establishing the overpayment, have you received a decision from an Appeals Referee? Yes No Not applicable because I didn't file an appeal
4. Has your appeal deadline passed for the determination establishing the overpayment? Yes No
5. Have you made any payments toward the overpayment? Yes No
6. If yes, how much has been paid and on what dates? _____

WAIVER QUESTIONS

1. Did you knowingly provide false information or fail to provide information in order to receive benefit payments? Yes No
2. Did you fail to respond to requests for information or fact-finding to the Department? Yes No
3. Did you respond to all fact-finding requests or other requests for information as requested by the Department? Yes No
4. Did you leave out any information when completing your responses to the Department? Yes No
5. When you received the benefit payments, did you know they were issued in error? Yes No
6. Did you know that you should not have received those benefits? Yes No
7. A. Would having to repay this overpayment cause a significant financial hardship for you? Yes No
 B. Do you need all of your current income to meet your current ordinary and necessary living expenses? (i.e., rent/mortgage, food, insurance, and utilities) Yes No
8. A. I was provided a Notice of Eligibility or Notice of Approval from the Department for the benefits I was paid, and I reasonably believed I was eligible to receive the payments provided. I did not take action to repay the benefits because of the Notice of Eligibility or Approval. Yes No
 B. If you relied on the information in the Notice of Eligibility or Notice of Approval, would repaying these benefits significantly change your economic position? Yes No
 C. Even though you relied on the information in the Notice of Eligibility or Notice of Approval, did you suspect the payments were made in error? Yes No
9. Did you receive the Department's correspondence notifying you of the overpayment associated with your claim several weeks after you received your benefit payment? Yes No

If your request for an overpayment waiver is denied you may still request an adjustment to the repayment schedule if it would cause you a financial hardship.

- After completing the Overpayment Waiver request form, you will be redirected to the claimant home screen. Follow steps 3-5 to complete any additional federal overpayment waiver request forms.

Friday April 23 2021
[Print Preview](#)
[English](#) [Español](#) [Kreyol](#)

DEO
 FLORIDA DEPARTMENT OF
 ECONOMIC OPPORTUNITY

Claimant Information			
Name:	Claimant ID:	Claim ID: 2020-02	
Effective Date: 03/22/2020	Benefit Year End: 09/04/2021	Claim Status: Active	

Monetary Information			
Weekly Benefit Amount:	\$125	Balance:	\$3,000
Maximum Benefit Amount:	\$9,875	Earnings Disregard †	\$58.00
		Monetary Status:	Eligible Redetermined
		File Date:	05/26/2020

Requested Benefit Payment Information			
Last Week Signed:	4/11/2021 - 4/17/2021	Waiting Week:	
Last Week Paid:	4/11/2021 - 4/17/2021	Service Language:	English
		Current Program Type:	Pandemic - COVID 19

IMPORTANT ITEMS THAT NEED YOUR IMMEDIATE ATTENTION - CLICK ON LINK TO VIEW ITEMS



⚠ You have not responded to a request for information. Failure to provide this information may delay the completion of your claim or possibly delay or prevent benefit payments. [Click here](#) to view a list of requested information.

Messages - Notice of events, status changes, and other available actions

- You need to respond to a request for information. Failure to provide this information may delay the completion of your claim or possibly delay or prevent benefit payments.
- [More Messages...](#)
- Your IRS Form 1099-G was sent to your mailing address on file. If you have not received the form: 1) Select 1099-Gs option to view and print a copy; or 2) Contact this office at 800-204-2418 to request an additional copy. To review your current mail or email address information, select "View and Maintain", then "Contact Information".

Once the completed form(s) has been reviewed by DEO staff and the claimant's eligibility is determined, a notice will be distributed either approving or denying the overpayment waiver request. Please allow DEO sufficient time for processing your completed waiver and issuing a notice of approval or denial based on the answers provided. Please see the examples starting on page 25.

A. Notice of Approval for a Federal Overpayment Waiver:

	REEMPLOYMENT ASSISTANCE PROGRAM PO BOX 5250 TALLAHASSEE, FL 32314-5250	Ron DeSantis Governor Dane Eagle Secretary
 *253400757*		
John Doe 123 Miller Lane Tallahassee, FL 32309		
<p>IMPORTANT: If you have any questions about the following notice, please visit FloridaJobs.org/RAHelpCenter. There are multiple actions claimants and employers may be required to take in their Reemployment Assistance account, and we encourage users to check their account and complete any required actions provided. Claimants and employers also have the right to appeal any ineligible and/or adverse notice issued. For more information about appeal rights, please see the end of this notice.</p>		
Issue Identification Number	0086 6720 21-02	
Distribution/Mailed Date	4/19/2021	
Appeal Due Date	5/10/2021	
Notice of Approval		
Reasonings & Findings		
The overpayment associated with Issued ID: 90487876 was received without fault and recovery would be against equity and good conscience. This overpayment associated with Issue ID: 90487876 is waived. This determination issued in accordance with the continued assistance to Unemployed Workers Act of 2020: Coronavirus Aid, Relief, and Economic Security (CARES) Act of 2020 (Pub. L. 116-136), and 5 C.F.R. Subpart C.		
Additional Reasonings & Findings		
N/A		
Applicable Section of Law		
This determination is issued in accordance with the continued assistance to Unemployed Workers Act of 2020: Coronavirus Aid, Relief, and Economic Security (CARES) Act of 2020 (Pub. L. 116-136), and 5 C.F.R. Subpart C. Any benefits received for which you were not entitled are overpayments and subject to recovery. Any other overpayments must be repaid.		
Effect of this Determination		
The evidence furnished meets the requirements of the law to grant the overpayment waiver for the overpayment established under Issue ID: 90487876.		
<p><u>If you have any questions about this notice, please visit the Reemployment Assistance Help Center located at FloridaJobs.org/RAHelpCenter.</u></p>		

The following example is a *Notice of Approval* based on the claimant’s request, completion, and review of the federal overpayment waiver request.

220445456

APPEAL RIGHTS

This determination will be final unless an appeal is filed within 20 calendar days after the distribution/mailed date shown above. If the 20th day is a Saturday, Sunday or holiday as defined in F.A.C. 73b-20.005(2), an appeal may be filed on the next business Day that is not a Saturday, Sunday or holiday.

To file an appeal, you may file:

- On-line at connect.myflorida.com or
- Mail to ra appeals; po box 5250 Tallahassee, FL 32314-5250;
- Or fax to (850) 617-6504.

Include the claimant's name and the last four digits of the social security number.

If filed on-line, the confirmation date is the filing date. If mailed, the postmark date is the filing date. If faxed, the date stamped received is the filing date. Call (800) 204-2418 with any questions about this claim or filing an appeal.

If unemployed, you must continue reporting on your claim until all redeterminations/appeals are resolved.

DERECHOS DE APELACIÓN

Esta determinación será definitiva a menos que se presente una apelación dentro de los 20 días calendario luego de la fecha de distribución/envío postal indicada en la Parte superior. Si el veintavo día (20^o) es sábado, domingo o festivo, según se define en F.A.C. 73b-20.005(2), la apelación podría presentarse el día hábil siguiente que no sea sábado, domingo ni festivo.

La apelación puede presentarse:

- En línea en connect.myflorida.com
- Por correo postal a RA appeals; PO box 5250 Tallahassee, FL 32314-5250;
- O por fax al (850) 617-6504.

Incluya el nombre y apellido y los últimos cuatro dígitos del número de seguro social del reclamante.

Si se presenta en línea, la fecha de confirmación es la fecha de presentación. Si se envía por correo postal, la fecha del matasello es la fecha de presentación. Si se envía por fax, la fecha del sello de recibido es la fecha de presentación. Llame al (800) 204-2418 si tiene alguna pregunta sobre esta reclamación o sobre cómo presentar una apelación.

Si está desempleado, debe continuar informando en base a su reclamo hasta que todas las nuevas determinaciones/apelaciones se resuelvan.

DWA APÈL

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Pou depoze yon apèl, ou ka fe sa:


- Sou entènèt nan connect.myflorida.com oswa
- Poste l bay RA appeals; P.O. box 5250 Tallahassee, FL 32399-5250;
- Oswa faks l nan (850) 617-6504.

Mete non reklaman an ak kat (4) dènye nimewo sekirite sosyal li sou apèl la.

Si w fe l sou entènèt, dat konfimasyon an se dat sa ou depoze apèl la. Si w poste l, dat tenb lan se dat sa a ou depoze apèl la. Si w faks li, dat yo resevwa la se dat sa a apèl la depoze. Rele (800) 204-2418 pou tout kesyon ou genyen konsènan reklamasyon sa a oswa sou fason pou depoze yon apèl.


Si w pap travay, ou dwe kontinye rapòte reklamasyon w lan pou jiskaske tout Redetèminasyon/apèl yo fin rezoud.

B. Overpayment Waiver Notice of Disqualification:



REEMPLOYMENT ASSISTANCE PROGRAM
PO BOX 5250
TALLAHASSEE, FL 32314-5250

Ron DeSantis
Governor
Dane Eagle
Secretary



253412322

John Doe
123 Miller Lane
Tallahassee, FL 32309

IMPORTANT: If you have any questions about the following notice, please visit [Florida.jobs.org/RAHelpCenter](https://florida.jobs.org/RAHelpCenter). There are multiple actions claimants and employers may be required to take in their Reemployment Assistance account, and we encourage users to check their account and complete any required actions provided. Claimants and employers also have the right to appeal any ineligible and/or adverse notice issued. For more information about appeal rights, please see the end of this notice.

Issue Identification Number	0086 6720 21-01
Distribution/Mailed Date	10/4/2021
Appeal Due Date	10/25/2021

Notice of Disqualification

Reasonings & Findings

The claimant's overpayment waiver has been denied. Reemployment assistance benefits will continue to be withheld when claimed until the full overpayment amount has been satisfied or until benefits are exhausted.

Additional Reasonings & Findings

None

Applicable Section of Law

This determination is issued in accordance with the continued assistance to Unemployed Workers Act of 2020; Coronavirus Aid, Relief, and Economic Security (CARES) Act of 2020 (Pub. L. 116-136), and 5 C.F.R. Subpart C. Any benefits received for which you were not entitled are overpayments and subject to recovery. You did not meet the requirements of law for waiver of the overpayment established under issue id: 89789876.

Effect of this Determination

The claimant has not furnished satisfactory evidence that the overpayment
Associated with issue id: 0086672021 was received without fault and that recovery would be against equity and good conscience.

The following example is a *Notice of Disqualification* based on the claimant's request, completion, and review of the federal overpayment waiver.

The claimant requested that their federal overpayment be waived, and DEO determined that they were ineligible for the waiver.

If the claimant disagrees with the *Notice of Disqualification*, the claimant has the right to appeal. For more information on claimant appeal rights, view the *Appeal Rights* section at the bottom of the *Notice of Disqualification*.

After the claimant has exhausted all appeal rights and the overpayment waiver appeal is still denied, the claimant will be responsible for repaying the overpaid benefits.

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Below is a table detailing the amount of any overpayment for weeks that occur from 05/30/2021 through 10/01/2021. This determination might have caused an overpayment during this time period. In order to preserve your right to appeal, you must contest all determinations you dispute in accordance with the Appeal Rights included.

You are overpaid for the week(s) below in the amount(s) indicated:

Determination Date	Program associated with overpayment	Overpayment balance
07/13/2021	Pandemic EUC	\$71.00

Failure to repay this overpayment may result in court action or a referral to a collection agency. In either case, additional fees will be added to the original overpayment amount and your credit rating may be affected.

If you have any questions about this notice, please visit the Reemployment Assistance Help Center located at FloridaJobs.org/RAHelpCenter.

APPEAL RIGHTS

This determination will be final unless an appeal is filed within 20 calendar days after the distribution/mailed date shown above. If the 20th day is a Saturday, Sunday or holiday as defined in F.A.C. 73b-20.005(2), an appeal may be filed on the next business day that is not a Saturday, Sunday or holiday.

To file an appeal, you may file:

- On-line at connect.myflorida.com or
- Mail to ra appeals; po box 5250 Tallahassee, FL 32314-5250;
- Or fax to (850) 617-6504.

Include the claimant's name and the last four digits of the social security number.

If filed on-line, the confirmation date is the filing date. If mailed, the postmark date is the filing date. If faxed, the date stamped received is the filing date. Call (800) 204-2418 with any questions about this claim or filing an appeal.

If unemployed, you must continue reporting on your claim until all redeterminations/appeals are resolved.

DERECHOS DE APELACIÓN

Esta determinación será definitiva a menos que se presente una apelación dentro de los 20 días calendario luego de la fecha de distribución/envío postal indicada en la Parte superior. Si el veintavo día (20^o) es sábado, domingo o festivo, según se define en F.A.C. 73b-20.005(2), la apelación podría presentarse el día hábil siguiente que no sea sábado, domingo ni festivo.

La apelación puede presentarse:

- En línea en connect.myflorida.com
- Por correo postal a RA appeals; PO box 5250 Tallahassee, FL 32314-5250;
- O por fax al (850) 617-6504.

Incluya el nombre y apellido y los últimos cuatro dígitos del número de seguro social del reclamante.

Si se presenta en línea, la fecha de confirmación es la fecha de presentación. Si se envía por correo postal, la fecha del matasellos es la fecha de presentación. Si se envía por fax, la fecha del Sello de recibido es la fecha de presentación. Llame al (800) 204-2418 si tiene alguna pregunta sobre esta reclamación o sobre cómo presentar una apelación.

Si está desempleado, debe continuar informando en base a su reclamo hasta que todas las nuevas determinaciones/apelaciones se resuelvan.

DWA APÈL

Detèrminasyon sa a pral definitiv sòf si ou depeze yon apèl nan lespas 20 jou almanak

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Après dat distribisyon/postal detéminasyon ki endike anwo a. Si 20yèm jou a se yon Samdi, dimanch oswa yon jou ferye dapre jan sa define nan F.A.C. 73b-20.005(2), ou ka Depoze apèl la nan pwochen jou ouvrab ki pa yon samdi, dimanch oswa yon jou ferye.

Pou depoze yon apèl, ou ka fe sa:

- Sou entènèt nan connect.myflorida.com oswa
- Poste l bay RA appeals; P.O. box 5250 Tallahassee, FL 32399-5250;
- Oswa faks l nan (850) 617-6504.

Mete non reklamasyon an ak kat (4) dènye nimewo sekirite sosyal li sou apèl la.

Si w fè l sou entènèt, dat konfimasyon an se dat sa ou depoze apèl la. Si w poste l, dat tenb lan se dat sa a ou depoze apèl la. Si w faks li, dat yo resevwa la se dat sa a apèl la depoze. Rele (800) 204-2418 pou tout kesyon ou genyen konsènan reklamasyon sa a oswa sou fason pou depoze yon apèl.

Si w pap travay, ou dwe kontinye rapòte reklamasyon w lan pou jiskaske tout Redetèminasyon/apèl yo fin rezoud.

EXAMPLE

VI. Filing an Appeal:

There are multiple ways for a claimant to review eligible and ineligible determinations, which include the claimant's inbox, through U.S. mail, and in the Determination, Pending Issue and Decision Summary section in the claimant's Reemployment Assistance account.

If the claimant was determined to be ineligible to receive benefits, the issued *Notice of Disqualification* will provide the reason why the claimant is ineligible, the law that defines the ineligibility, if an overpayment has been established, and the amount the claimant must repay.

If a claimant disagrees with any ineligibility notice issued on their Reemployment Assistance claim, they have the right to file an appeal. All requests for an appeal hearing should be filed within 20 calendar days after the distribution date provided on the notice. If the 20th day falls on a Saturday, Sunday, or legal holiday, the appeal may be filed on the next business day. Claimants may submit a request for an appeal by:

- Selecting the issue identification number from their "Determination, Pending Issues, and Decision Summary" screen, located in their Reemployment Assistance account.
- Faxing the following [Notice of Appeal form](#) to the Appeals Clerk's Office at 850-617-6504. The Notice of Appeal can be found on page 31.
- Mailing the [Notice of Appeal form](#) to:

The Florida Department of Economic Opportunity
Office of Appeals
PO Box 5250
Tallahassee, FL 32399

If there are any additional questions about filing an appeal or a pending appeal request, please visit the Reemployment Assistance Help Center at FloridaJobs.org/RAHelpCenter.

**OFFICE OF APPEALS
NOTICE OF APPEAL**

This form may be used to appeal an adjudication examiner's determination. The preferred method for filing the appeal to your determination is via CONNECT (located through floridajobs.org). This form is not intended for use in filing an appeal with a District Court of Appeal.

NOTICE TO CLAIMANTS: You must continue claiming, even if you have been denied benefits; otherwise, additional benefits may not be paid. Direct all questions about your claim to (800) 204-2418.

COMPLETE THE FOLLOWING INFORMATION:

Claimant Name: _____ Telephone: _____
 Address: _____
 City: _____ State: _____ Zip: _____
 Last four digits of Claimant's Social Security Number: _____

Employer Name (if applicable): _____
 Employer Account Number (if known): _____
 Employer Address: _____
 City: _____ State: _____ Zip: _____
 Employer Contact Person: _____ Telephone: _____

REPRESENTATIVE – If you are filing on behalf of a party, provide the following:

Name of Representative: _____
 Address: _____
 City: _____ State: _____ Zip: _____
 Contact Person: _____ Telephone: _____

APPEAL HEARING STATEMENT AND REQUEST FOR HEARING

I AM APPEALING THE DETERMINATION DATED _____ **. The issue identification number on the determination is** _____. (Attach copy if available.) Appeals must be filed within 20 calendar days of the determination date. If not, state the reason for late filing. If mailed, the date of filing will be based on the postmark date; if faxed, the date the filing will be the date recorded on the document by the Department or Commission fax system; if emailed, the date of filing will be when sent, as recorded in the email; if submitted in CONNECT, the date of filing will be the CONNECT received date; and if delivered in person, the date of filing will be the date of hand delivery.

I disagree with the determination because: _____

(if applicable) My appeal is filed late because: _____

I. TRANSLATION

I need an interpreter. Specify language: _____
 Or
 I do not need an interpreter.

II. WITNESSES

Do you expect to call witnesses to testify at the hearing? YES / NO (circle one)

Will subpoenas be requested for any witness? YES / NO (circle one)

III. REPRESENTATION

Will you be representing yourself at the hearing? YES / NO (circle one)

If you selected no, list the name and phone number for your authorized representative.

Representative Name	Phone Number

IV. EXHIBITS

Do you have any documents or exhibits that you intend to use at the hearing? YES / NO (circle one)

If yes, it is your responsibility to submit documents or exhibits in accordance with the instructions, which will be provided on your *Notice of Appeal Hearing*.

Signature: _____ Print Name: _____ Date: _____

I am: () the claimant; () the claimant's representative; () the employer; () the employer's representative

EMAIL THIS FORM TO:

RA.AppealsClerks@deo.myflorida.com

or

MAIL OR FAX THIS FORM TO:

**DEO Office of Appeals
PO Box 5250
Tallahassee, FL 32399
Fax: (850) 617-6504**

FOR IN PERSON OR COURIER SERVICE SEND TO:

**DEO Office of Appeals
MSC 347
107 E. Madison Street
Tallahassee, FL 32399**

***PRIVACY ACT STATEMENT**

Information you provide to this department is voluntary and confidential but is required to process your claim. Pursuant to the Internal Revenue Code of 1986, the Social Security Act, 42 U.S.C. 1320b-7(a)1, and s. 443.091(1)(h), F.S., disclosure of your Social Security number is mandatory. Social Security numbers will be used by the department to report the benefits you receive to the Internal Revenue Service as potential taxable income. In accordance with the Federal Deficit Reduction Act, an amendment to the Federal Social Security Act, and 5 U.S.C. 552a(o)(1)(D), information you provide is subject to verification through computer matching programs and information about your wages and claim may be provided to other federal, state and local agencies or their contractors for verification of eligibility under other government programs to ensure benefits have been properly paid and for statistical and research purposes.

An equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities.

Form: Notice of Appeal
Form # DEO - A100(E) (11/18)
Rule 73B-20.003, F.A.C.

VII. Repaying an Overpayment:

If a claimant is not eligible to receive an overpayment waiver or their request to waive their overpayment is denied, and the appeal decision affirms the overpayment, they must repay the overpayment.

Reemployment Assistance claimants have the option to pay back overpayments in two ways:

- 2. Check or Money Order Payments** – Claimants can write a check or money order payable to the *Florida Department of Economic Opportunity* and include their Reemployment Assistance claimant ID in the memo line. An [overpayment repayment form](#) is also available to include with the check or money order. The overpayment repayment form can be found on page 34. This should be mailed to:

Florida Department of Economic Opportunity
Benefit Payment Control
P.O. Drawer 5050
Tallahassee, FL 32314-5050

- 3. Credit or Debit Card Payments** – Claimants can also repay an overpayment online by debit or credit card. Please visit FloridaJobs.org/RAHelpCenter and follow the directions to repay the overpayment online.

DEO will work diligently to process all repayments received. If you repaid your overpayment online by debit or credit card, you will receive a confirmation message that you should print for your records. Visit FloridaJobs.org for additional information about overpayments or additional resources, to help answer questions about your account. The DEO Reemployment Assistance Customer Service Center can also be contacted at **1-833-FL-APPLY** (1-833-352-7759).



Reemployment Assistance Repayment Form

Please complete the following form accurately to ensure your repayment is applied to the appropriate Reemployment Assistance account. This form should be attached to all check or money order repayments sent by U.S. Mail. Please do not mail cash for the repayment. Claimants may also make a repayment towards an overpayment by visiting FloridaJobs.org/RAHelpCenter.

All checks and money orders must be made payable to Unemployment Compensation Trust Fund and mailed to:
Benefit Payment Control
 P.O. Drawer 5050
 Tallahassee, FL 32314-5050

Please cut along the dotted lines and enclose the form with your repayment.



First Name:	Issue Identification Number:
Last Name:	Overpayment Amount: \$
Telephone Number:	Repayment Amount: \$
Email Address:	Check Number:
Last 5 of SSN:	Money Order Number:
Claimant ID:	



Refund Policy

Refunds are not permitted on the repayment of overpaid benefits. You may repay your overpayment by check or with your Visa, MasterCard, or Discover credit card.

Privacy Policy

We are committed to ensuring your privacy and the security of your information. The Department of Economic Opportunity does not maintain credit card information on our server. All credit card activity is handled by Bank of America Cyberpayee through a secure external web site. It is our policy not to collect personal information about you when you visit our website unless you specifically choose to make such information available to us. If you choose to share personal information by sending a message or filling out an electronic form, please be aware that under Florida law email addresses are public records. We must save it for a designated period of time to comply with the State of Florida's archiving policies. The information will not be disclosed to third parties or other government agencies unless required by state or federal law. Florida's public records law requires that all information received in connection with state business be made available to anyone upon request unless the information is subject to a specific statutory exemption.

VIII. Additional Information:

If there is a need for assistance with any additional questions or concerns, please visit the FloridaJobs.org/RAHelpCenter which provides claimants with additional tools and information to assist with Reemployment Assistance.

It is not necessary to use friends or family members for interpretive services. DEO offers assistance to people who do not speak English as their primary language and those who have a limited ability to read, speak, write, or understand English. We also provide assistance to people who are unable to file a claim for various reasons. Click [here](#) to view our translation services. People who need assistance filing a claim online because of legal reasons, computer illiteracy, language barriers, or disabilities may call Customer Service Contact Center: **1-833-FL-APPLY** (1-833-352-7759) Mon. - Fri. 8:00 a.m. - 5:00 p.m., eastern time.