Medical Issue Flow 1- Main Flow

The participant is engaged by the program and reports that (s)he has a medical issue that prevents work and going to school.

Is the participant mandatory?

The individual is an applicant.

The individual is mandatory.

Does the applicant have documentation of limitations?

Yes, the applicant cannot work, but (s)he can go to school. The individual starts the work registration process based on his/her limitations.

Yes, the applicant cannot work or go to school. The applicant is given a personal appointment to go over the information and complete the initial registration before the work registration is considered "complete."

No, the individual is asked to get the document and return it. The applicant is advised that (s)he should attend the Orientation session/lab activities. If the doctor indicates that (s)he can work and/or go to school, this will be required.

The individual is counseled. Staff have been trained to talk to program participants who claim an inability to work and/or go to school due to medical limitations.

Does the participant have medical documentation of his/her limitations?

YES

Program staff review the document to ensure it is signed by a physician licensed under Chapter 458 or 459. If it is not, a document has not been received.

Is the note valid?

The participant is engaged based on his/her ability to comply.

NO, the participant states that (s)he does not have a note or the document is not valid

YES, a form was turned in.

The participant is asked if (s)he has a regular doctor.
If the participant does not have a regular doctor (s)he sees, the participant may need to start seeing someone at the clinic. The participant may want to consider contacting Medicaid to discuss setting up a "regular doctor."
If the participant does have a regular doctor, the participant needs to call and schedule an appointment.

The participant should be engaged in activities. The participant may be asked to come back in very quickly to demonstrate (s)he set up an appointment.

The participant's initial assessments have information about his/her goals. Focus on these goals and activities that support these goals. Listen to the participant and what (s)he can do.

Did participant attend appointment?

NO

YIELD

The participant may be able to provide follow-up or the completed form.

Medical note turned in?

Continue to engage participant.

Draft. Not an official document.