#### **FL WINS:**

### EXECUTIVE STEERING COMMITTEE (ESC) MEETING

**December 19, 2022** 



## **CALL TO ORDER & INTRODUCTIONS**

#### Today's Agenda



- 1 Call to Order & Introductions
- 2 Sunshine Law Overview
- 3 FL WINS Program Overview
- 4 FL WINS Program Scope
- 5 FL WINS Program Roadmap
- **6** FL WINS Governance Structure
- 7 Vote on Scope & Governance
- 8 Next Steps
- 9 Open Discussion
- 10 Public Comment
- 11 Adjournment



#### SUNSHINE LAW OVERVIEW



#### Basic Requirements

The Sunshine Law is established by Article I, Section 24 of the Florida State Constitution and Chapter 286, Florida Statutes (F.S.).

The Sunshine Law imposes three basic requirements:

- 1. Meetings of any collegial public body must be open to the public;
- 2. The collegial public body must give reasonable notice of its meetings; and
- 3. The collegial public body must take and promptly record minutes of its meetings.

#### **SUNSHINE LAW OVERVIEW**



#### Meetings

- A "meeting" of a body subject to the Sunshine Law is broadly defined to include any gathering

   formal or informal during which two or more members of the same body discuss some
   matter that may foreseeably come before the body for official action. Accordingly, discussions
   between members of the collegial body related to matters that may come before the
   body shall only take place at open, properly-noticed meetings.
- Members may not discuss the official business of the collegial body with each other through
  private phone conversations or e-mail discussions. Members may distribute documents to
  each other, but they may not discuss or exchange comments on those documents outside of a
  public meeting.
- In addition, members may discuss business with third parties (i.e., non-members of the body), provided the members do not use a third party as a liaison for business-related communication with other members.

#### SUNSHINE LAW OVERVIEW



#### Resources

- Government in the Sunshine Manual 2022: <a href="http://myfloridalegal.com/webfiles.nsf/WF/MNOS-B9QQ79/\$file/SunshineManual.pdf">http://myfloridalegal.com/webfiles.nsf/WF/MNOS-B9QQ79/\$file/SunshineManual.pdf</a>
- Department of State Records Retention Schedules: <a href="https://dos.myflorida.com/library-archives/records-management/general-records-schedules/">https://dos.myflorida.com/library-archives/records-management/general-records-schedules/</a>
- Department of Economic Opportunity, Office of the General Counsel: <a href="https://www.floridajobs.org/office-directory/office-of-the-general-counsel">https://www.floridajobs.org/office-directory/office-of-the-general-counsel</a>



1 CONSUMER-FIRST



INTEGRATED DATA

#### **COMPONENTS OF THE FL WINS PROGRAM**







**CUSTOMER PORTAL** 

**COMMON INTAKE FORM** 

**DATA HUB** 

#### **GOAL:** Empowerment

**Enable Floridians to more** easily obtain the support they **need** by offering multiple points of entry to apply for services and receive information



Reduce duplicative information being entered by agency staff and Floridians requesting services and refer them to services targeted to meet their needs

#### **GOAL: Enhancement**

**Help the agencies** better serve Floridians by providing a comprehensive overview and a greater availability to link them with the services they may need



#### **ACHIEVING OUR OBJECTIVES TO BE CONSUMER FIRST**



- Department of Economic Opportunity (DEO)
- Department of Education (DOE)
- Department of Children & Families (DCF)

- REACH Office
- Florida Digital Services (FLDS)
- Career Source Florida

We need to move...

#### **FROM**

- Manual Processes
- Siloed Systems
- Fragmented Services
- Limited Referrals

#### TO

- Automated Processes
- Master Data
   Management
- Minimized Duplicate
   Data
- Comprehensive Referrals

... and it will take a collaborative effort to make this a reality.

#### FL WINS PROGRAM: KEY ROLES & RESPONSIBILITIES







**WORKFORCE PARTNERS** 

**FL WINS CONTRACTORS\*** 

**PROGRAM WORKGROUPS** 

**PROJECT TEAMS** 



#### ALL (DEO, DCF, DOE) IN-SCOPE SYSTEMS AND PROGRAMS

**DEO** 

DCF

DOE

#### **IN-SCOPE PROGRAMS**

**IN-SCOPE SYSTEMS** 



**Division of Workforce Services** 

**Employ Florida** 

**Assistance** 

**Database** 

**Connect/Reemployment** 

**Workforce Information** 

#### **IN-SCOPE PROGRAMS**





**ACCESS Florida** 



#### **IN-SCOPE SYSTEMS**



#### **IN-SCOPE PROGRAMS**



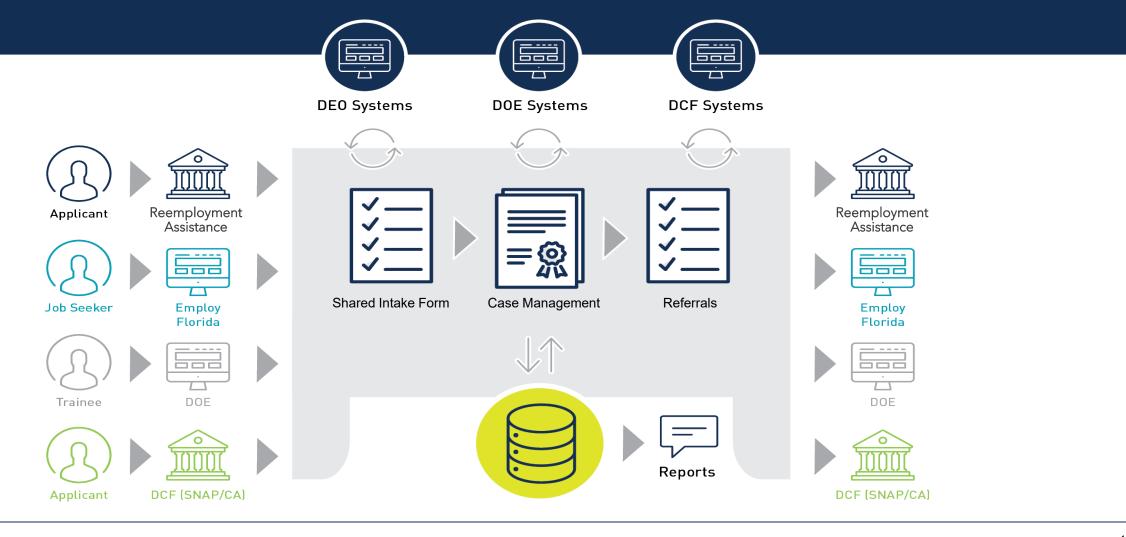
- **Division of Career and Adult Education**
- **Division of Vocational** Rehabilitation
- **Division of Blind Services**

#### **IN-SCOPE SYSTEMS**

- **AWARE**
- - RIMS/AWARE
  - **EMOP**
  - Florida College Systems\*
  - Local School Districts\*

<sup>\* -</sup> Partially in scope

#### **FUTURE INTEGRATED SYSTEMS**

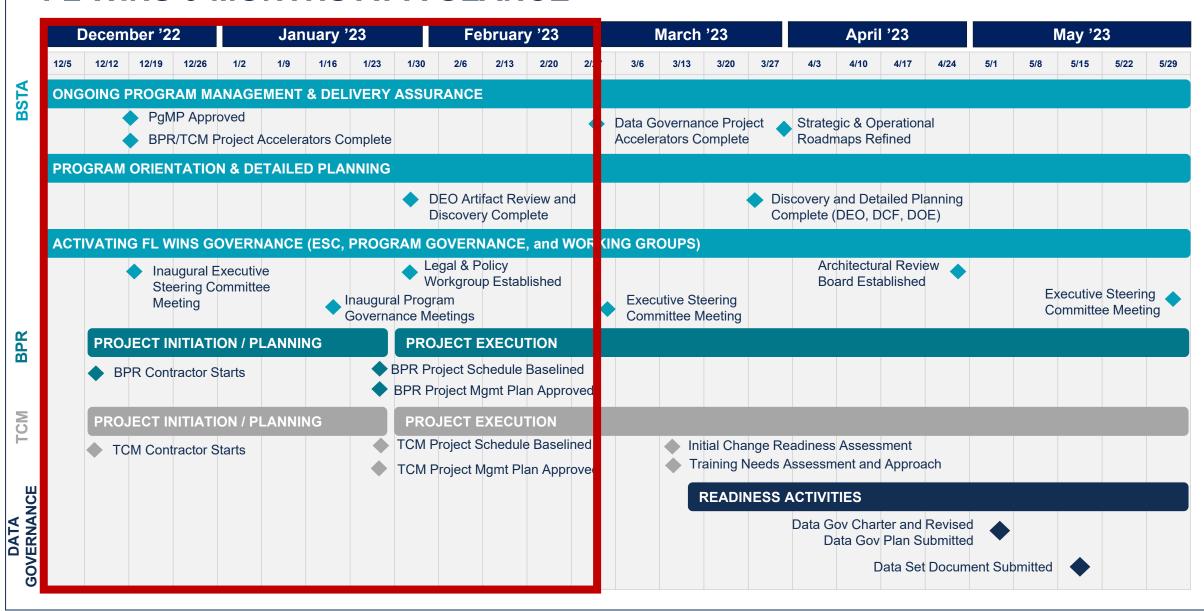




#### **FL WINS 5-YEAR ROADMAP**

2022	2023	2024	2025	2026
PROGRAM INTEGRATION	TECHNICAL INTEGRATION		ENHANCED INTEGRATION	
<ul> <li>WORKFORCE INTEGRATION M</li> <li>Program Management Office</li> <li>Governance Framework</li> <li>Legal and Policy Working Grou</li> <li>Vendor Procurement</li> </ul>		ONGOING WORKFORCE INTEGRATI	ON MANAGEMENT OPERATIO	ONS
BUSINESS PLANNING AND COI  Communications Target Operating Model Change Management	MMUNICATIONS	ONGOING BUSINESS PLANNING AN	D COMMUNICATIONS OPERA	TIONS
IT OPERATIONS  • Data Governance  • Enterprise Architecture		ONGOING DATA GOVERNANCE OPE	RATIONS	
	<ul><li>DATA HUB</li><li>Service Integration     Platform</li><li>Data Hub</li></ul>	<ul><li>Analytics and Reporting</li><li>State Partner Integration</li></ul>	<ul><li>College Integration</li><li>Integration Operations</li></ul>	
	<ul><li>CUSTOMER PORTAL</li><li>User Experience     Design</li><li>Single Sign On</li></ul>	Application / Intake	Integrated Portal	Portal Operations

#### FL WINS 6-MONTHS AT A GLANCE



# **FL WINS GOVERNANCE** STRUCTURE

#### **FL WINS GOVERNANCE OVERVIEW**









#### **Tier 3: Executive Governance**



#### **Executive Steering Committee (ESC)**

ESC recommendations referred to Chair as the ultimate decision maker

#### **Tier 2: Program Governance**



**Program Sponsors** 



**Program Management Team** 

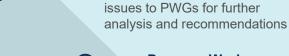
#### **Tier 1: Program Operations & Advisory**

FL WINS PMO escalations and recommendations referred to Program Management Team





**FL WINS Program Management Office (PMO)** 



**Program Workgroups** (PWG)

FL WINS PMO refers complex

**FL WINS Project Teams** 





#### **ESC ROLE**

**Members of Tier 3 are expected to:** 



Serve as the ultimate decision-making authority for the FL WINS Program.



Agree to convene quarterly or as necessary to ensure Program success.



Agree to be responsible for decisions impacting Program activities aligned to the strategy including scope, budget, timelines or quality changes.



Make informed decisions for the Program while representing their Agency/Entities perspective.



Champion the FL WINS Program as a priority within respective entity.

## **VOTE ON SCOPE &** GOVERNANCE

